

HCM 2010 Multimodal LOS Methodology

Broward Metropolitan
Planning Organization

September 25, 2012

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

What's New for HCM 2010?

(The 2010 Highway Capacity Manual)

- **Volume 1 – Concepts**
- **Volume 2 – Uninterrupted Flow Facilities**
 - Freeways, rural highways, rural roads
- **Volume 3 – Interrupted Flow Facilities**
 - Urban arterials, intersections, roundabouts
 - Signals at freeway interchanges,
 - Bicycle and Pedestrian trails
- **Volume 4 – Supplemental Materials (Website)**

What's New for HCM 2010?

- **Guidance on How to Apply the HCM**
 - How and when to use microsimulation
 - Interpretation and presentation of results
- **New Freeway Weaving Method**
- **New Chapter on Active Traffic Management**
- **New Arterial Street Method**
 - Multimodal Level of Service
 - New Roundabout Method

What's New for HCM 2010?

(HCM 2010 Urban Street Analysis)

- **Predict Stops, Speed, Queues**
- **Models signal coordination**
 - force offs, yields
- **Mixed street: signal, stops, roundabout**
- **Sensitive to access management**
 - driveways, median breaks
- **Service Volume Table**

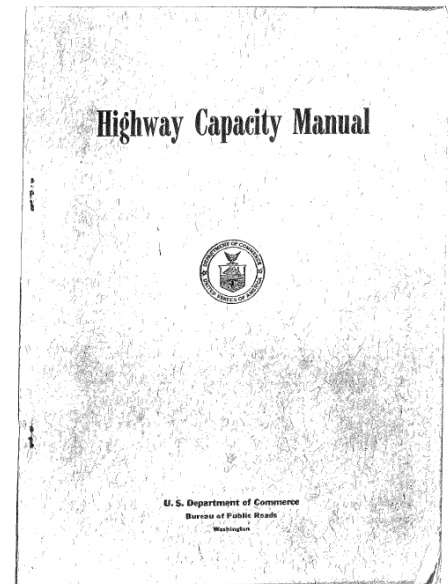
Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Brief History of HCM Multimodal Analysis

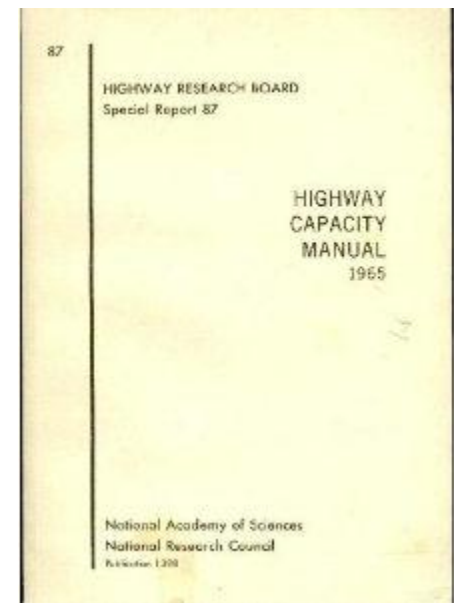
■ 1950 HCM

- Streetcars and buses impact motorized vehicle capacity at traffic signals
- Pedestrian impacts on motorized vehicle capacity addressed indirectly



■ 1965 HCM

- LOS concept introduced
- Short (11-page) chapter on bus transit



Brief History of HCM Multimodal Analysis

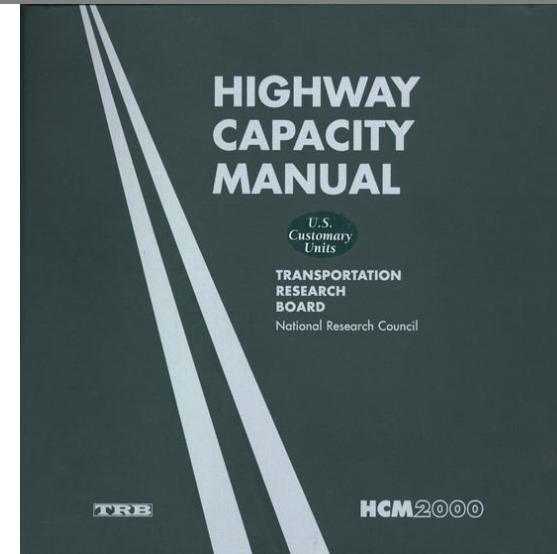
▪ **1985 HCM**

- Greatly expanded transit chapter
 - LOS measures based on the probability of a queue of buses forming at a bus stop, passenger loads
- New pedestrian chapter
 - LOS for sidewalks and street corners based on pedestrian space
- New 4-page bicycle chapter
 - Focused mainly on bicycle impacts on motorized vehicle capacity

Brief History of HCM Multimodal Analysis

■ HCM 2000

- Transit chapter an abridgement of the then-new *Transit Capacity & Quality of Service Manual*
 - LOS measures for frequency, hours of service, passenger load, reliability
- Expanded pedestrian chapter
 - Methods for additional facility types
 - LOS based on pedestrian space, speed, delay
- Expanded bicycle chapter
 - LOS based on bicycle speed, delay, hindrance



Brief History of HCM Multimodal Analysis

▪ HCM 2000 focus group findings

- Many jurisdictions didn't require multimodal analyses
 - Therefore, they weren't performed
- Jurisdictions that did want to perform pedestrian & bicycle analyses didn't find the HCM 2000 measures useful
 - For example, Maryland & Florida used measures of user comfort
- Most pedestrian and bicycle facilities don't have capacity or speed issues
 - No need to analyze them using HCM procedures

Brief History of HCM Multimodal Analysis

- **Issues with HCM 2000 alternative mode measures:**
 - Pedestrian and bicycle LOS measures reflected a traffic engineer's perspective
 - Transit measures reflected a traveler's perspective, but 4 LOS measures created issues with results interpretation



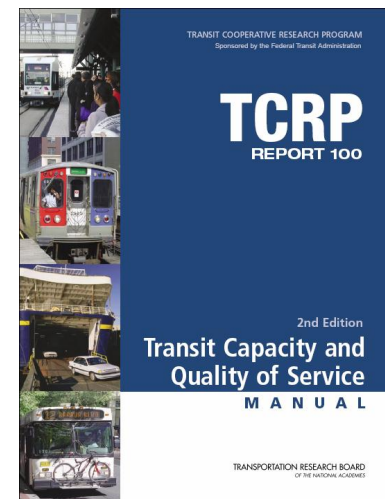
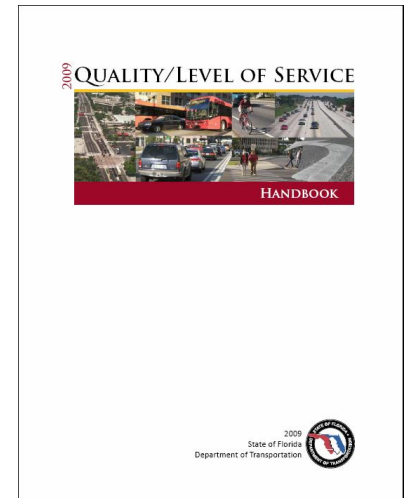
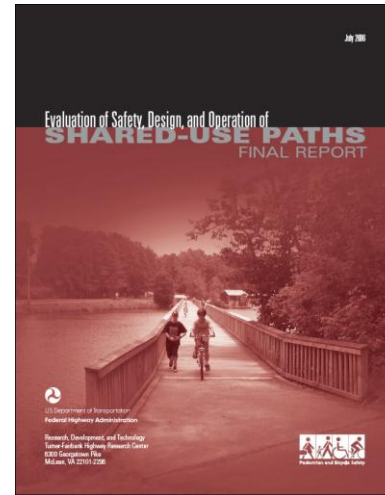
HCM 2000: Ped LOS A



HCM 2000: Ped LOS D

Multimodal Research Since HCM 2000

- **Shared-use path LOS**
(FHWA, 2006)
- **Florida Quality/Level of Service Service Handbook**
(FDOT, 2002 & 2009)
- **Transit Capacity & Quality of Service Manual, 2nd Edition**
(TCRP Report 100, 2003)
- **Urban street multimodal LOS**
(NCHRP Report 616, 2008)

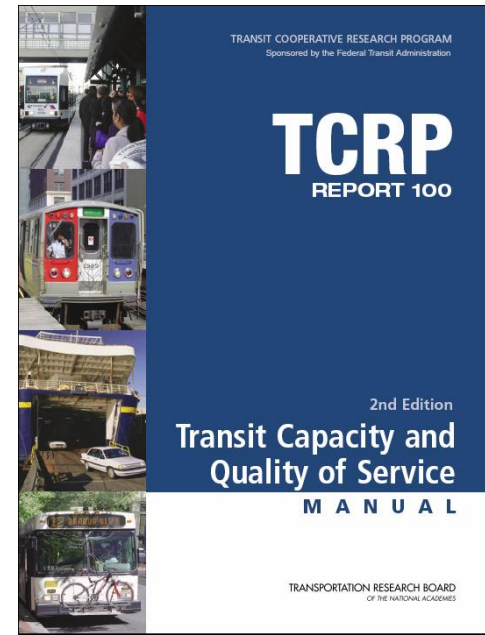


HCM 2010 Multimodal Philosophy

- **Integrate multimodal analysis methods into the appropriate HCM methodological chapters wherever possible**
 - Alternative mode material is presented side-by-side with auto mode material to encourage greater consideration of alternative modes by analysts
 - Encourage software developers to add multimodal analysis features
 - No separate bike, ped, transit chapters

HCM 2010 Multimodal Philosophy

- Refer readers to the *Transit Capacity & Quality of Service Manual (TCQSM)* for most transit operational analysis methods
 - Difficult to keep the HCM & TCQSM in synch
 - HCM still presents transit material used for a multimodal analysis of an urban street



HCM 2010 Multimodal Philosophy

- Allow trade-offs in the use of the right-of-way by different modes to be evaluated

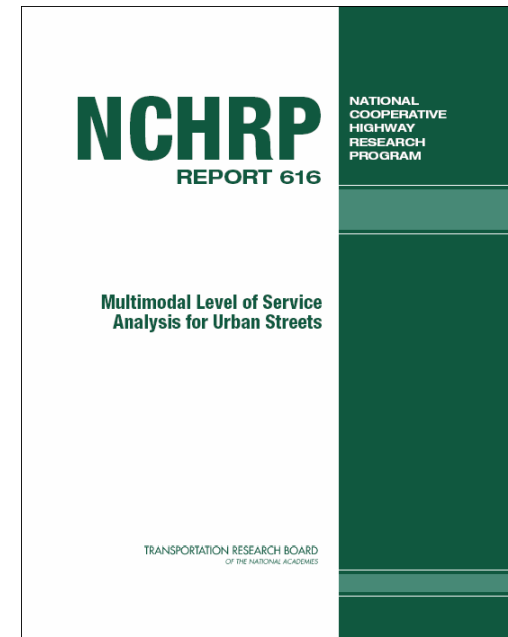
Mode Affected	<u>Impacting Mode</u>			
	Auto	Ped	Bike	Transit
Auto	Auto & HV volumes Turning patterns Lane configurations	Minimum green time Turn conflicts Mid-block xings	Turn conflicts Passing delay	Heavy vehicle Blocking delay: stops Signal priority
Ped	Auto & HV volumes Signal cycle length Driver yielding Turn conflicts Traffic separation	Sidewalk crowding Crosswalk crowding Cross-flows	Shared-path conflicts Bicyclist yielding	Heavy vehicle Transit stop queues Bus stop cross-flows Vehicle yielding
Bike	Auto & HV volumes Auto & HV speed On-street parking Turn conflicts Traffic separation	Shared-path conflicts Min. green time Turn conflicts Mid-block xings	Bike volumes	Heavy vehicle Blocking delay: stops Tracks
Transit	Auto volumes Signal timing	Ped. env. quality Minimum green time Turn conflicts Mid-block xings	Bike environment quality Bike volumes	Bus volumes

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Methodology Selection

- **NCHRP Report 616 method used in HCM 2010**
 - Designed specifically for the HCM
 - LOS measures based on traveler perceptions
 - Modal LOS scores can be directly compared to each other and reflect average traveler satisfaction by mode
 - Model developed and tested based on national conditions





- **Pedestrian, bicycle, auto modes:**
 - 90 typical street segments recorded
 - Video labs in four cities around the U.S.
 - 120 Participants rated conditions on a A–F scale





▪ **Transit mode:**

- Video lab not a feasible
- On-board surveys conducted in 4 cities
 - However, results were biased capturing only transit passengers
- Final model was based on national traveler response data to changes in transit service quality
 - For example, when service frequency or travel time is improved, ridership increases



- **All models generate an perception score that is generally in the range of 1–6**
- **All models have multiple service quality factors as inputs**
 - Traditional HCM service measures are based on a single factor (e.g., delay)
- **LOS thresholds are the same across models**

LOS Score Interpretation



LOS	LOS Score
A	≤ 2.00
B	$> 2.00 - 2.75$
C	$> 2.75 - 3.50$
D	$> 3.50 - 4.25$
E	$> 4.25 - 5.00$
F	> 5.00

- **Auto LOS is based on *travel speed as a percentage of base free-flow speed* instead of on the auto perception score**

LOS Score Interpretation



- **LOS is reported individually by mode and direction**
- **No combined LOS for the street**
 - Auto volumes would typically dominate an LOS weighted by number of travelers
 - Combined LOS would potentially mask important deficiencies for a given mode
- **Measures the degree to which urban streets meet the need of all users**

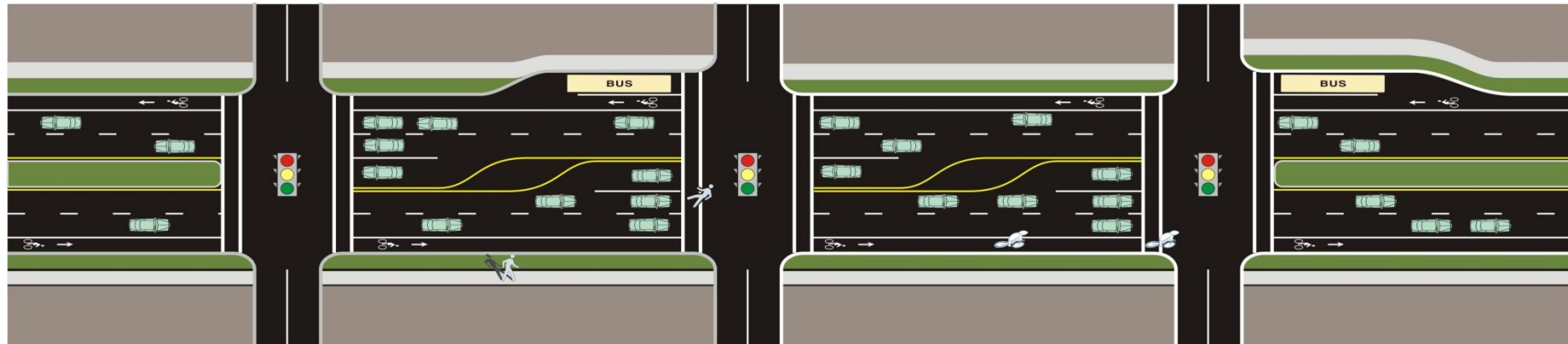
Treatment of Safety in Multimodal LOS

- **HCM 2010 does not explicitly include safety in LOS calculations.**
 - Crash history does not affect LOS
- **However, HCM 2010 does include safety implicitly.**
 - Traveler Perceived Safety
 - Speed of traffic, percent heavy vehicles, barriers between sidewalk and street, lateral separation between vehicle stream and bicyclists and pedestrians.

Urban Street System Elements: Link



← link →

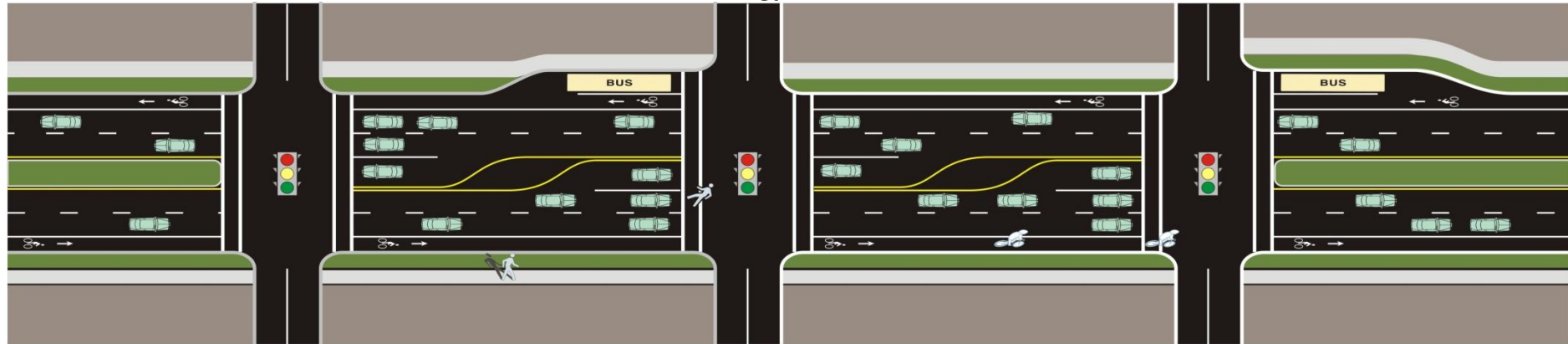


- **Distance between two signalized intersections**
 - Roundabout or all-way STOP could also be an end point
- **Perception score for bike, ped modes**

Urban Street System Elements: Intersection

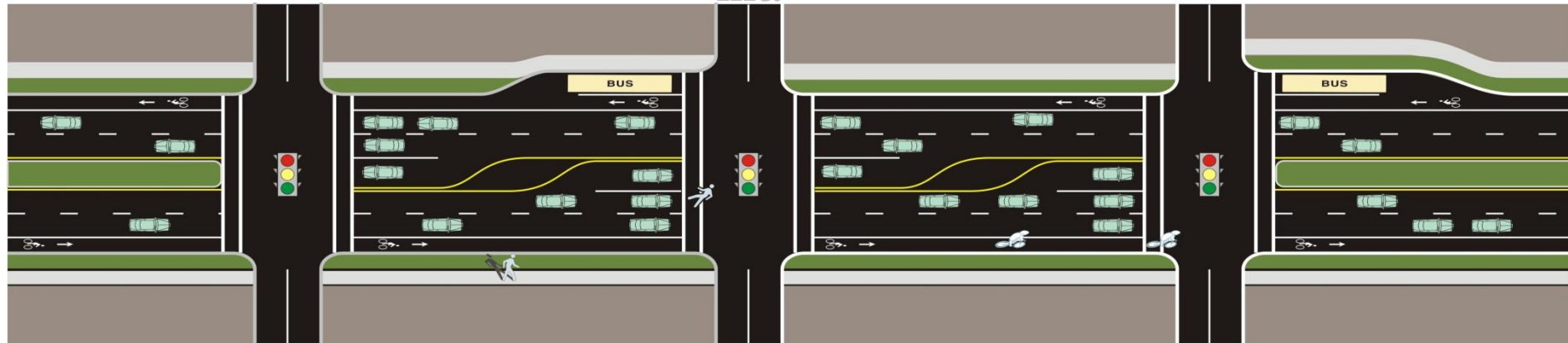


← link → | ← int. →



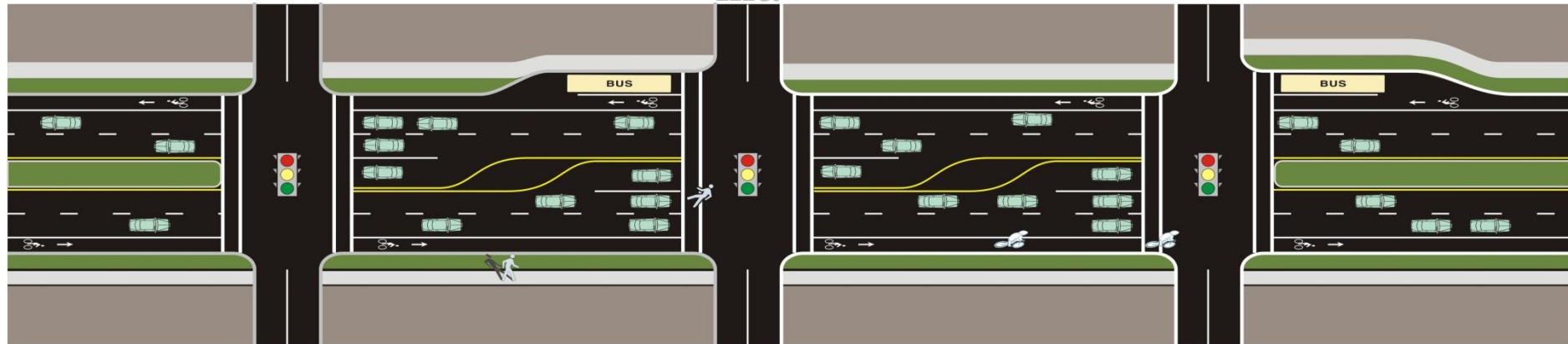
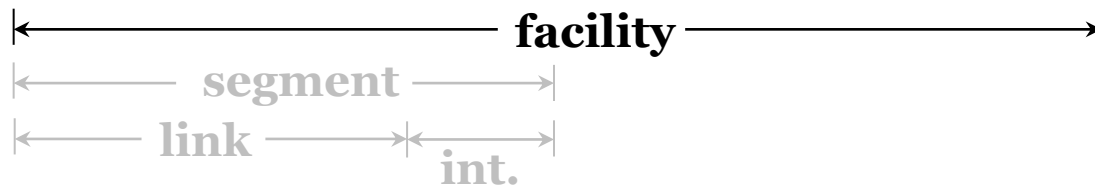
- **Signalized intersection, roundabout, or all-way STOP that terminates a link**
- **Intersection scores only for ped/bike modes**

Urban Street System Elements: Segment



- **Segment = link + downstream intersection**
- **Perception scores available for all modes**
 - Ped & bike scores based on combination of link, intersection, and additional factor

Urban Street System Elements: Facility

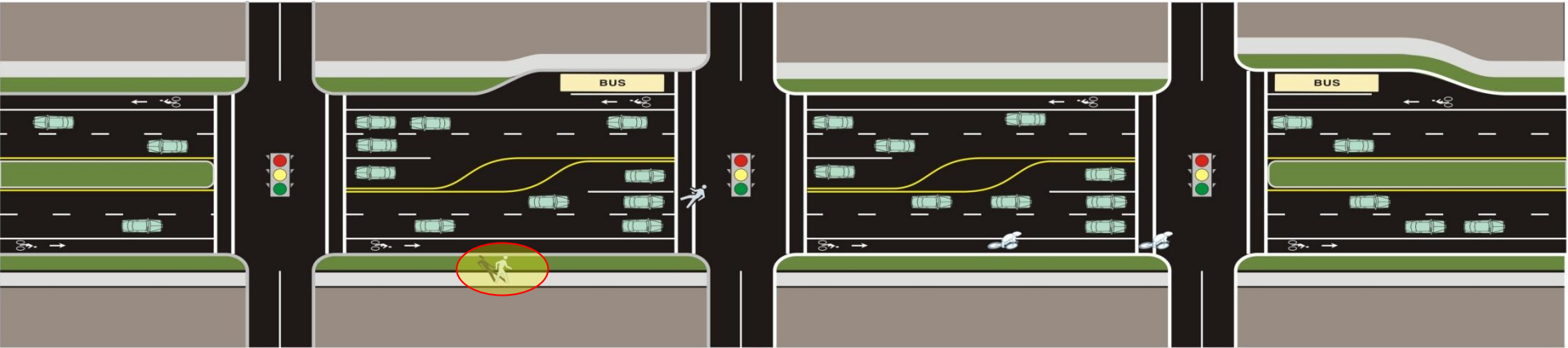


- **Facility = 2 or more consecutive segments**
- **Perception scores available for all modes**
 - Length-weighted average of the segment scores

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Pedestrian LOS: Links



Pedestrian LOS: Links Model Factors



▪ **Factors included:**

- Outside travel lane width (+)
- Bicycle lane/shoulder width (+)
- Buffer presence (e.g., on-street parking, street trees) (+)
- Sidewalk presence and width (+)
- Volume and speed of motor vehicle traffic in outside travel lane (–)

▪ **Pedestrian density considered separately**

- Worse of (density LOS, link LOS score) used in determining overall link LOS

Pedestrian LOS: Links Model Form



$$I_{p,link} = 6.0468 + F_v + F_s + F_w$$

Ped Link LOS Score **Constant** **Vehicle Volume** **Vehicle Speed** **Cross-Section Factor**

Mid-segment demand flow rate (veh/h)

$$F_v = 0.0091 \frac{v_m}{4 N_{th}}$$

Number of through lanes in direction of travel

$$F_s = 4 \left(\frac{S_R}{100} \right)^2$$

Motorized vehicle running speed (mi/h) [from auto model]

Pedestrian LOS: Links Model Form



$$F_w = -1.2276 \ln(W_v + 0.5 W_1 + 50 p_{pk} + W_{buf} f_b + W_{aA} f_{sw})$$

Constant

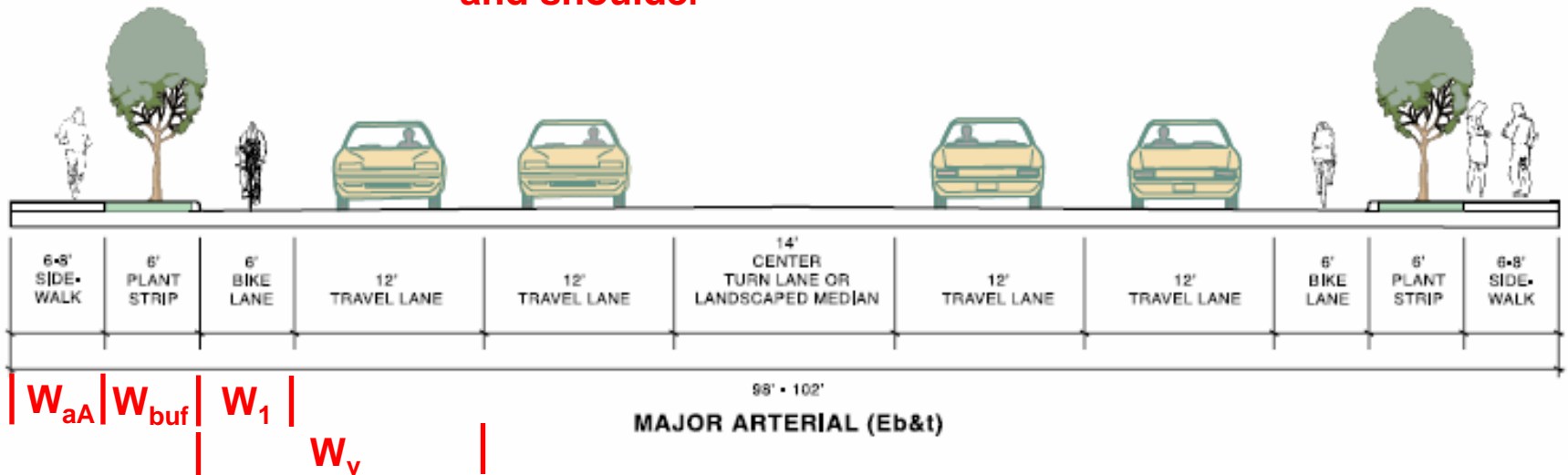
W_v = effective total width of outside through lane, bike lane, and shoulder

% occupied on-street parking

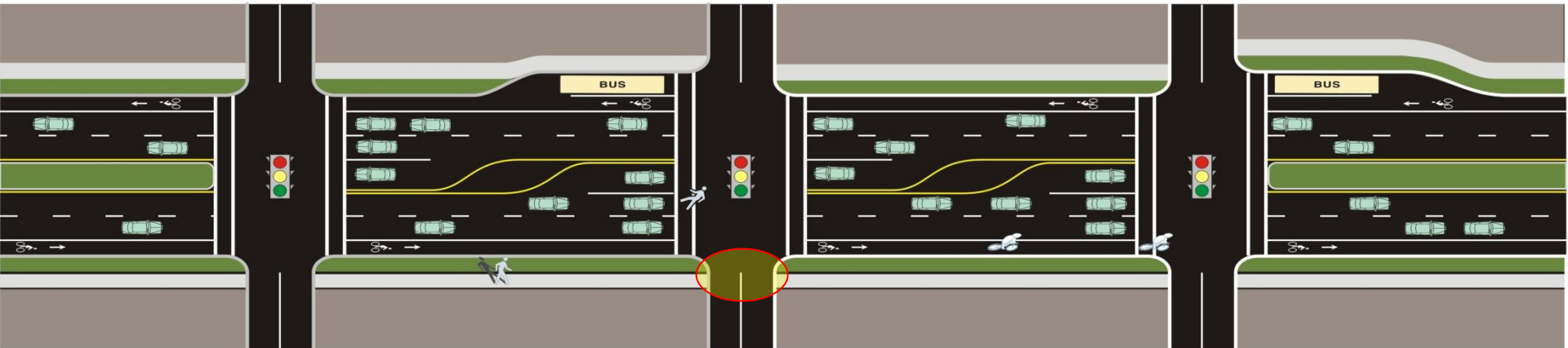
**$F_b = 1.00$ (no barrier)
 $F_b = 5.37$ (barrier)**

**$f_{sw} = 6.0 - 0.3W_{aA}$
 $W_{aA} = \min(W_A, 10 \text{ ft})$**

W_1 = effective total width of bike lane and shoulder



Pedestrian LOS: Signalized Intersections



Pedestrian LOS: Signalized Intersections

Model Factors



▪ Factors included:

- Permitted left turn and right-turn-on-red volumes (–)
- Cross-street motor vehicle volumes and speeds (–)
- Crossing length (–)
- Average pedestrian delay (–)
- Right-turn channelizing island presence (+)

Pedestrian LOS: Signalized Intersections Model Form



$$I_{p,int} = 0.5997 + F_w + F_S + F_{\text{delay}} + F_v$$

**Ped Intersection
LOS Score**

Constant

**Cross-
Section
Factor**

**Speed
Factor**

**Pedestrian
Delay
Factor**

**Volume
Factor**

[from auto model]

$$F_w = 0.681 (N_d)^{0.514}$$

**Number of traffic
lanes crossed**

$$F_S = 0.00013 n_{15,mi} S_{85,mi}$$

**Minor street
traffic volume
(veh/ln/15 min)**

**Minor street
midblock auto
speed (mi/h)**

Pedestrian LOS: Signalized Intersections Model Form



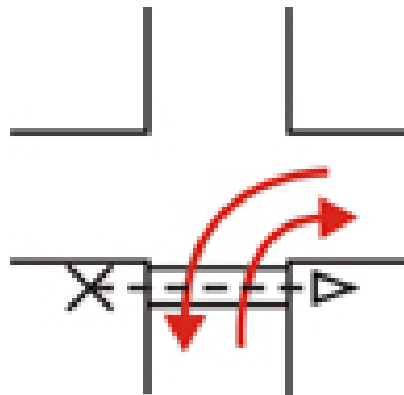
$$F_v = 0.00569 \left(\frac{v_{rtor} + v_{lt,perm}}{4} \right) - N_{rtci,d} (0.0027 n_{15,mj} - 0.1946)$$

Constant

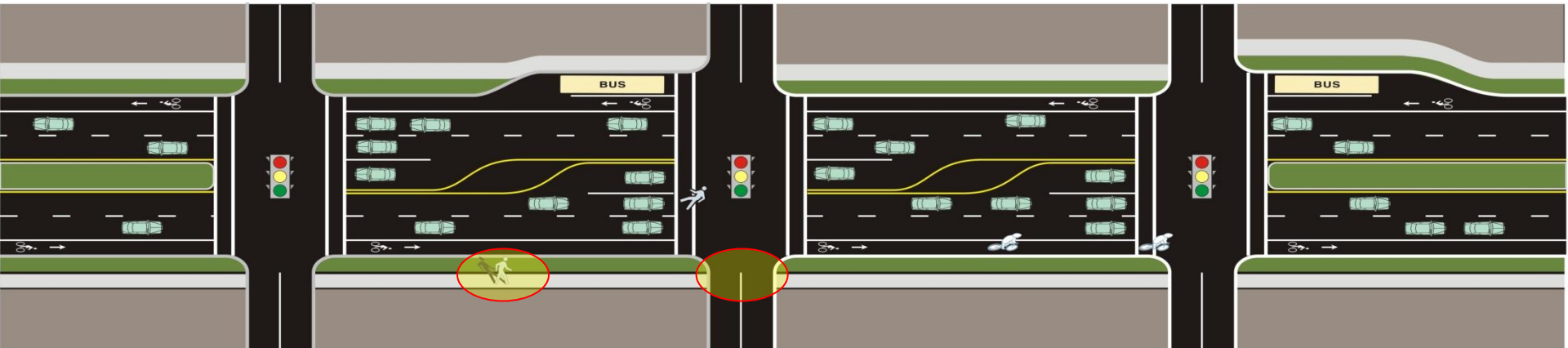
**Conflicting
traffic flow over
crosswalk
(veh/h)**

**Number of
right-turn
channelizing
islands along
crossing**

**Traffic volume of
street being
crossed
(veh/ln/15 min)**



Pedestrian LOS: Segments



Pedestrian LOS: Segments Model Factors



▪ **Factors included:**

- Pedestrian link LOS (+)
- Pedestrian intersection LOS (+)
- Street-crossing difficulty (-/+)
 - Delay diverting to signalized crossing
 - Delay crossing street at legal unsignalized location

Pedestrian LOS: Segments Model Form



$$I_{p,seg} = F_{cd} (0.318 I_{p,link} + 0.220 I_{p,int} + 1.606)$$

**Ped Segment
LOS Score**

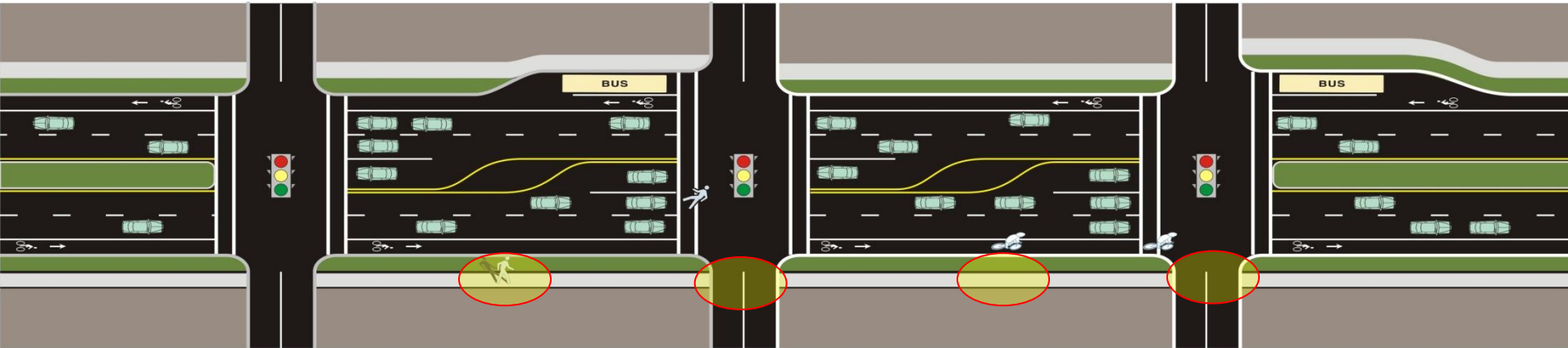
**Ped Link
LOS Score**

**Ped Intersection
LOS Score** **Constant**

**Minimum of
diversion time &
unsignalized crossing delay time**

$$F_{cd} = 1.0 + \frac{0.10 d_{px} - (0.318 I_{p,link} + 0.220 I_{p,int} + 1.606)}{7.5}$$

Pedestrian LOS: Facility

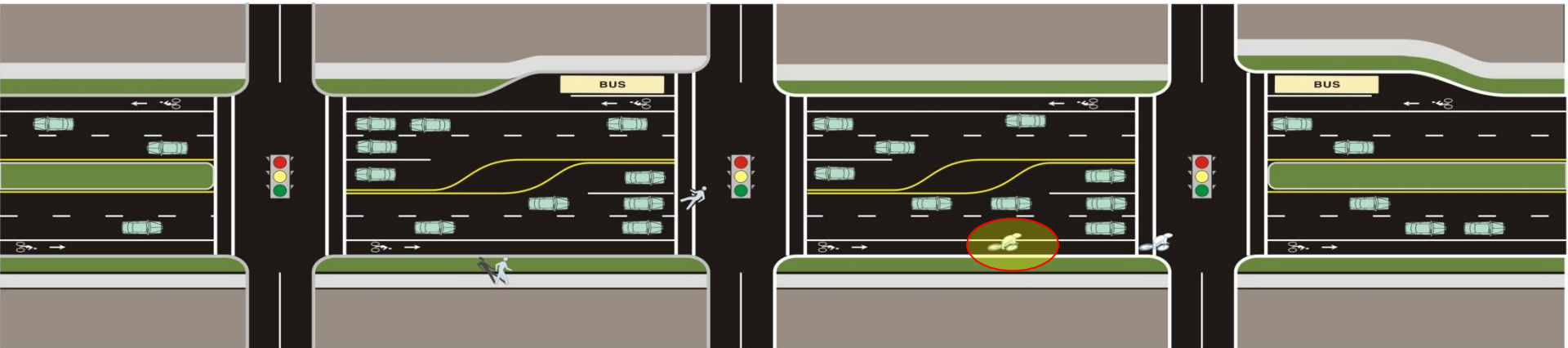


- **Length-weighted average of segment LOS scores**
 - Can mask deficiencies in individual segments
 - Consider also reporting segment LOS score for the worst segment in the facility

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Bicycle LOS: Links



Bicycle LOS: Links Model Factors



▪ **Factors included:**

- Volume and speed of traffic in outside travel lane (–)
- Heavy vehicle percentage (–)
- Pavement condition (+)
- Bicycle lane presence (+)
- Bicycle lane, shoulder, and outside lane widths (+)
- On-street parking utilization (–)

Bicycle LOS: Links Model Form



$$I_{b,link} = 0.760 + F_v + F_S + F_p + F_w$$

**Bike Link LOS
Score**

Constant

**Volume
Factor**

**Speed
Factor**

**Pavement
Condition
Factor**

**Cross-
Section
Factor**

$$F_p = \frac{7.066}{P_c^2}$$

**Pavement condition
rating (1-5)**

Adjusted midblock vehicle flow rate (veh/h)

$$F_v = 0.507 \ln\left(\frac{v_{ma}}{4 N_{th}}\right)$$

Number of through lanes in travel direction

$$F_S = 0.199 \left[1.1199 \ln(S_{Ra} - 20) + 0.8103 \right] \left(1 + 0.1038 P_{HVa} \right)^2$$

**Vehicle running
speed (≥ 21 mi/h)**

**Adjusted percent
heavy vehicles**

Bicycle LOS: Links Model Form



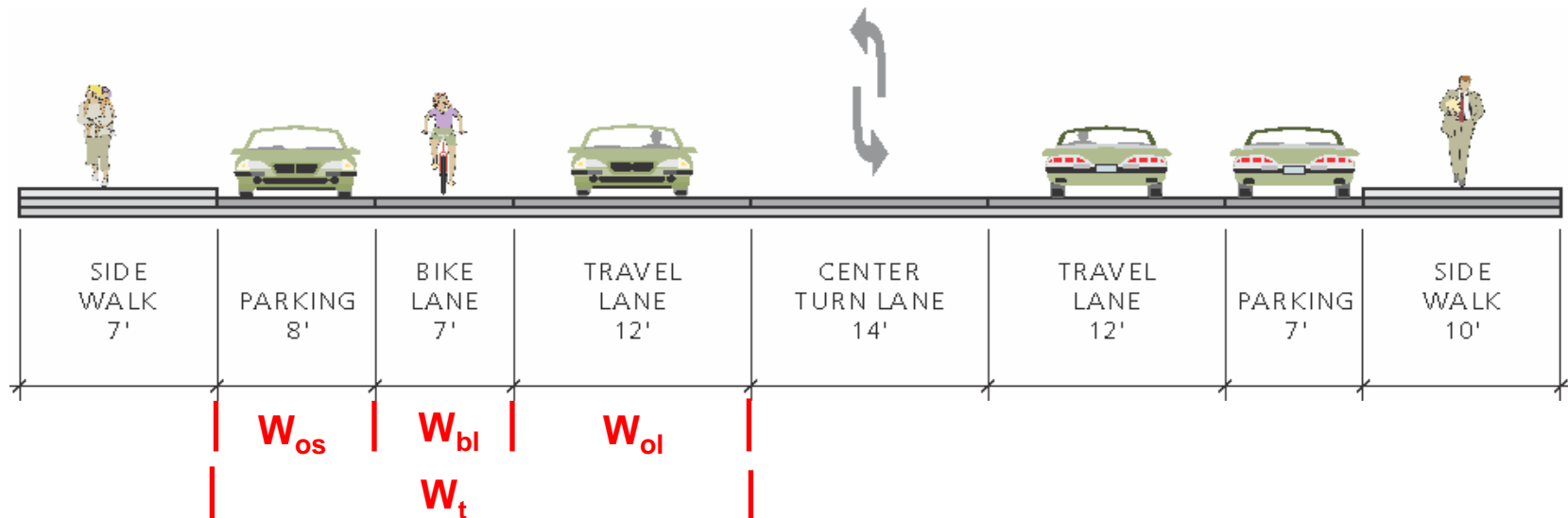
$$F_w = -0.005 W_e^2$$

Effective width of
outside through lane

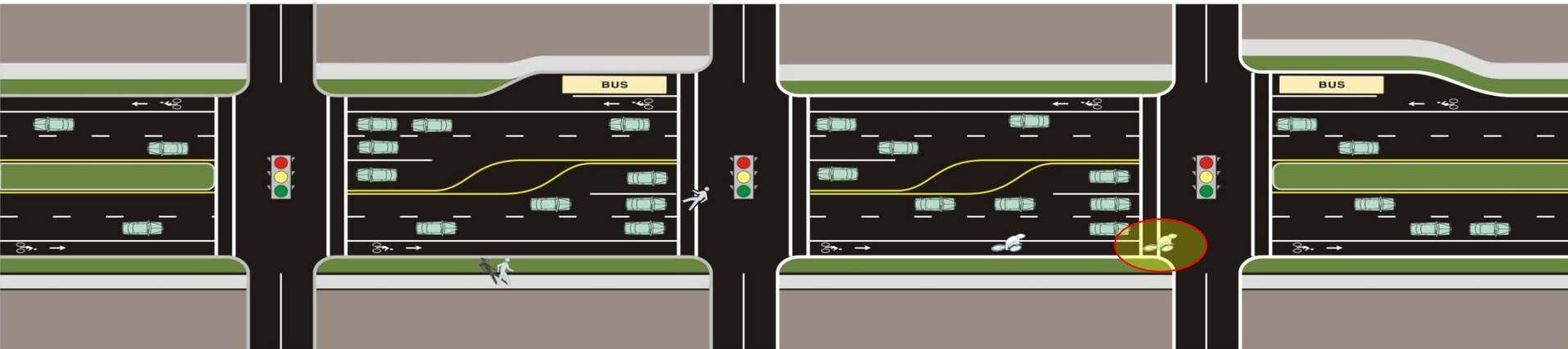
Condition	Variable When Condition Is Satisfied	Variable When Condition Is Not Satisfied
$p_{pk} = 0.0$	$W_t = W_{ol} + W_{bl} + W_{os}^*$	$W_t = W_{ol} + W_{bl}$
$v_m > 160$ veh/h or street is divided	$W_v = W_t$	$W_v = W_t (2 - 0.005 v_m)$
$W_{bl} + W_{os}^* < 4.0$ ft	$W_e = W_v - 10$ $p_{pk} \geq 0.0$	$W_e = W_v + W_{bl} + W_{os}^* - 20$ $p_{pk} \geq 0.0$

W_{os} = width of paved outside shoulder

W_{os}^* = adjusted width of paved outside shoulder (same as ped link LOS)



Bicycle LOS: Signalized Intersections



Bicycle LOS: Signalized Intersections Model Factors



- **Factors included:**

- Width of outside through lane and bicycle lane (+)
- Cross-street width (–)
- Motor vehicle traffic volume in the outside lane (–)

Bicycle LOS: Signalized Intersections Model Form



$$I_{b,int} = 4.1324 + F_w + F_v$$

Bike **Constant** **Cross-** **Vehicle**
Intersection **Section** **Volume**
LOS Score **Factor** **Factor**

$$F_w = 0.0153 W_{cd} - 0.2144 W_t$$

Curb-to-curb
cross-street
width

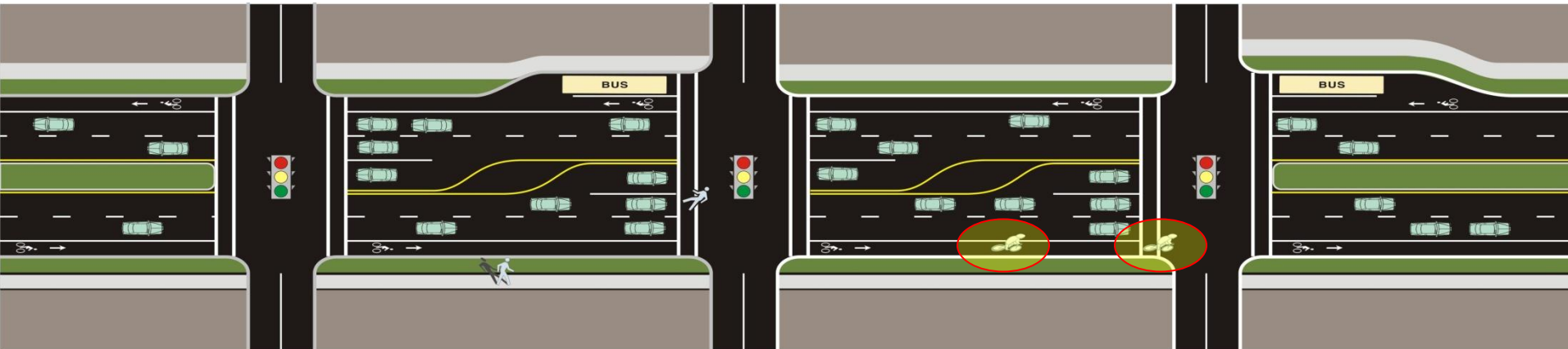
Total width of
outside lane,
bike lane,
paved shoulder

$$F_v = 0.0066 \frac{v_{lt} + v_{th} + v_{rt}}{4 N_{th}}$$

Motorized traffic volume
in travel direction

Number of through lanes
in travel direction

Bicycle LOS: Segments



Bicycle LOS: Segments Model Factors



- **Factors included:**

- Bicycle link LOS (+)
- Bicycle intersection LOS, if signalized (+)
- Number of access points on right side (–)
 - Includes driveways and unsignalized street intersections
 - Judgment required on how low-volume residential driveways are treated

Bicycle LOS: Segments Model Form



Number of access points on right side

$$I_{b,seg} = 0.160 I_{b,link} + 0.011 F_{bi} e^{I_{b,int}} + 0.035 \frac{N_{ap,s}}{(L / 5280)} + 2.85$$

**Bike Segment
LOS Score**

**Bike Link
LOS Score**

**Indicator
Variable**

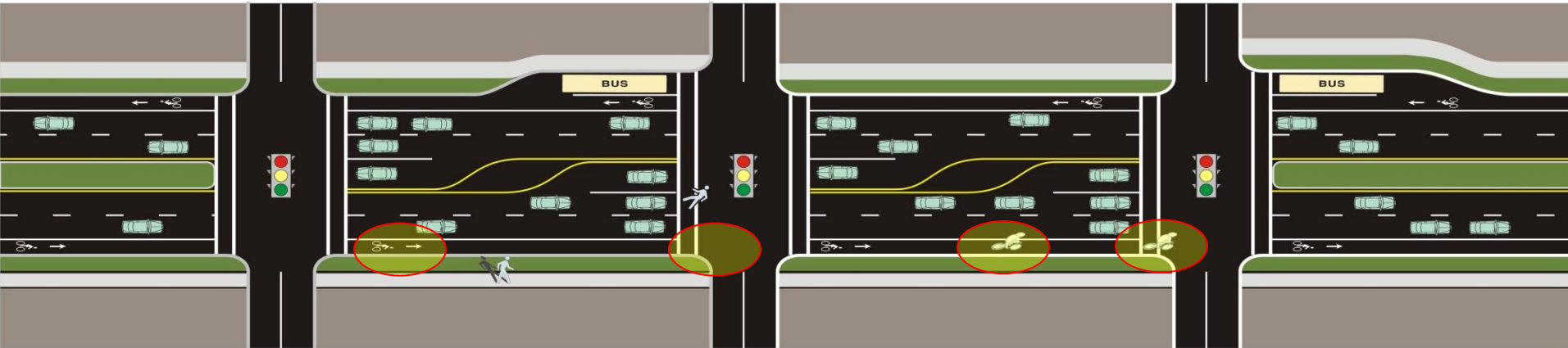
**Bike
Intersection
LOS Score**

**Segment length
(mi)**

Constant

**$F_{bi} = 1$ if signalized
 $F_{bi} = 0$ if unsignalized**

Bicycle LOS: Facility



- **Length-weighted average of segment LOS scores**
 - Can mask deficiencies in individual segments
 - Consider also reporting segment LOS score for the worst segment in the facility

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Transit LOS: Overview



- **Only segment and facility LOS models**
- **Transit facility LOS is a length-weighted average of segment LOS**
- **“Transit” includes buses, streetcars, and street-running light rail**
- **Three main model components:**
 - Access to transit (pedestrian link LOS)
 - Wait for transit (frequency)
 - Riding transit (perceived travel time rate)

Transit LOS: Segment Model Form



Perceived Travel Time

$$I_{t,seg} = 6.0 - 1.50 F_h F_{tt} + 0.15 I_{p,link}$$

Transit Segment
LOS Score

Headway Factor

Ped Link
LOS Score

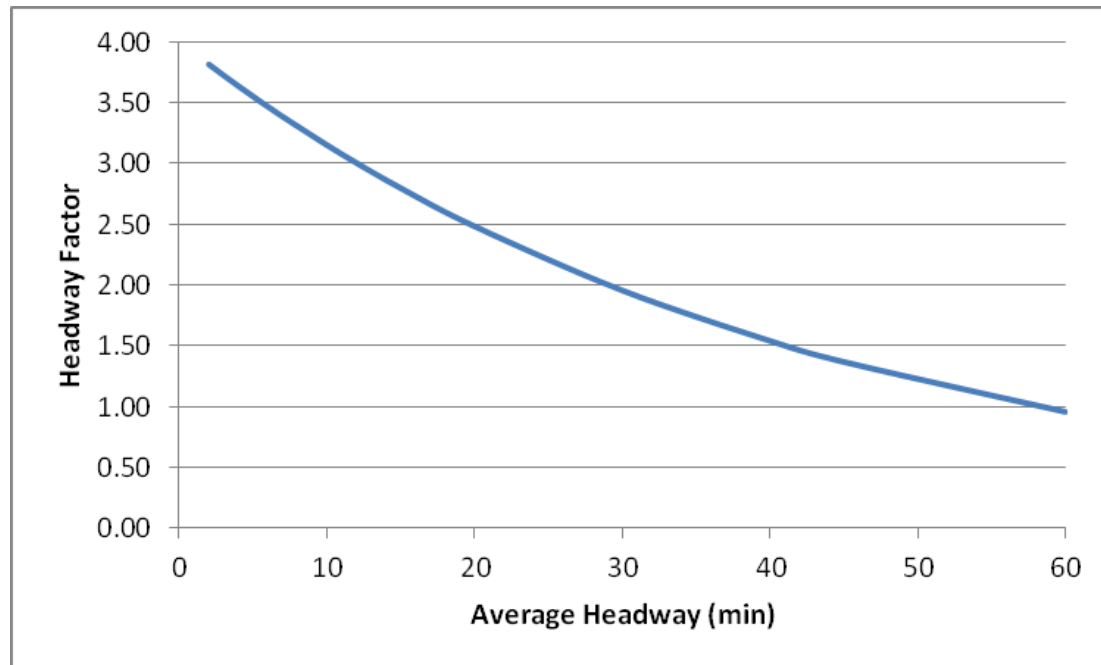
Transit LOS: Headway Factor



$$F_h = 4.00 e^{-1.434/(v_s + 0.001)}$$

Headway factor

**Number of transit vehicles
serving segment per hour**



Transit LOS: Perceived Travel Time Components



▪ **Factors included:**

- Actual bus travel speed (+)
- Bus stop amenities (+)
- Excess wait time due to late bus/train arrival (–)
- On-board crowding (–)

▪ **Default value of time data and average passenger trip lengths used to convert actual times into perceived times**

- For example, the trip seems to take longer when one has to stand

Transit LOS: Perceived Travel Time Factor



$$F_{tt} = \frac{(e - 1) T_{btt} - (e + 1) T_{ptt}}{(e - 1) T_{ptt} - (e + 1) T_{btt}}$$

e = ridership elasticity with respect to travel time changes, default value = -0.4

T_{btt} = base travel time rate (4.0 or 6.0 min/mi)

T_{ptt} = perceived travel time rate

Transit LOS: Perceived Travel Time Rate



**Perceived travel
time rate (min/mi)**

$$T_{p\text{tt}} = \left(a_1 \frac{60}{S_{Tt,seg}} \right) + (2 T_{ex}) - T_{at}$$

**Perceived
travel time rate
due to stop
amenities**

**Crowding
perception
factor** **Actual
travel
time rate** **Perceived
travel time
rate due to
late arrivals**

$$a_1 = \begin{cases} 1.00 \\ 1 + \frac{(4)(F_l - 0.80)}{4.2} \\ 1 + \frac{(4)(F_l - 0.80) + (F_l - 1.00)(6.5 + [(5)(F_l - 1.00)])}{4.2 \times F_l} \end{cases}$$

Load factor (p/seat) <= 0.80

0.80 < Load factor <= 1.00

Load factor > 1.00

Analysis Software for MMLoS

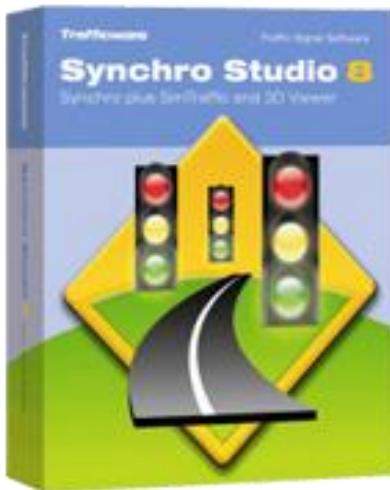
- HCS 2010
- CompleteStreetsLOS
- ARTPLAN
- SYNCHRO

Florida Department of Transportation



ARTPLAN 2009

Multimodal Arterial Level of Service Analysis
for Conceptual Planning and Preliminary Engineering



CompleteStreetsLOS
A Multimodal Level of Service Toolkit

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Comparing HCM 2010 with FDOT Q/LOS Methodologies

Level-of-Service Analysis Similarities

- **Quality of service from traveler's perspective**
 - Perceived safety
 - Comfort
 - Convenience
- **Directional**
 - Can combine for overall LOS
- **Result is a numerical score**
 - Convert to a LOS
- **Link level formulas**

Score Letter Grade Thresholds (Bicycle / Pedestrian)

LOS	Score (FDOT Q/LOS)	Score (HCM 2010)
A	≤ 1.50	≤ 2.00
B	> 1.50 and ≤ 2.50	> 2.00 and ≤ 2.75
C	> 2.50 and ≤ 3.50	> 2.75 and ≤ 3.50
D	> 3.50 and ≤ 4.50	> 3.50 and ≤ 4.25
E	> 4.50 and ≤ 5.50	> 4.25 and ≤ 5.00
F	> 5.50	> 5.00

- **Different limits for all levels**

Bicycle / Pedestrian Level-of-Service

- **FDOT Q/LOS calculates LOS for:**
 - Link (Street section between signalized intersections)
 - Facility (Multiple adjacent links)
- **HCM 2010 calculates LOS for:**
 - Link (Street section between signalized intersections)
 - Signalized intersection
 - Segment (One link and one downstream signalized intersection)
 - Facility (Multiple adjacent segments)

Bicycle LOS

- **Link LOS**

- Parameters and formulas are the same

- **Signalized Intersection and Segment LOS**

- Only in HCM 2010
 - Segment LOS accounts for the presence of access points along the corridor

Pedestrian LOS

▪ **Link LOS**

- Variables are the same
- Equations slightly different
 - Greater emphasis on shoulder, bike lane, and on-street parking (HCM 2010)
- Density consideration in HCM 2010

▪ **Signalized Intersection and Segment LOS**

- Only in HCM 2010
- Segment LOS considers the difficulty in crossing the analysis street.

Score Letter Grade Thresholds (Transit)

LOS	Adjusted Service Frequency - Vehicles/Hour (FDOT Q/LOS)	Score (HCM 2010)
A	>6.00	≤ 2.00
B	>4.00 and ≤ 6.00	> 2.00 and ≤ 2.75
C	3.00 to 4.00	> 2.75 and ≤ 3.50
D	2.00 to 2.99	> 3.50 and ≤ 4.25
E	1.00 to 1.99	> 4.25 and ≤ 5.00
F	<1.00	> 5.00

- Numerical scores not directly comparable

Transit Level-of-Service

- **Parameters:**

FDOT Q/LOS	HCM 2010
Service Frequency (+)	Service Frequency (+)
Pedestrian LOS (+/-)	Pedestrian LOS (-)
Roadway crossing (+/-)	Average bus speed (+/-)
Obstacles between stop and sidewalk (-)	Bus reliability (+/-)
Span of service (+/-)	Passenger load (-)
	Bus stop amenities (+)

- **Service frequency is the most important factor in both**

Transit Level-of-Service

- **Calculate scores differently**
 - Adjusted service frequency (FDOT Q/LOS)
 - Numerical score from equation (HCM 2010)
- **Pedestrian LOS has different effects**
 - FDOT Q/LOS
 - Can increase or decrease adjusted average frequency (0.55 – 1.15 factor range)
 - HCM 2010
 - Only increases numerical score (worsens LOS)
 - *Transit LOS Score = 6.0 – 1.50 * Transit Wait Ride Score + 0.15 * Ped LOS*

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

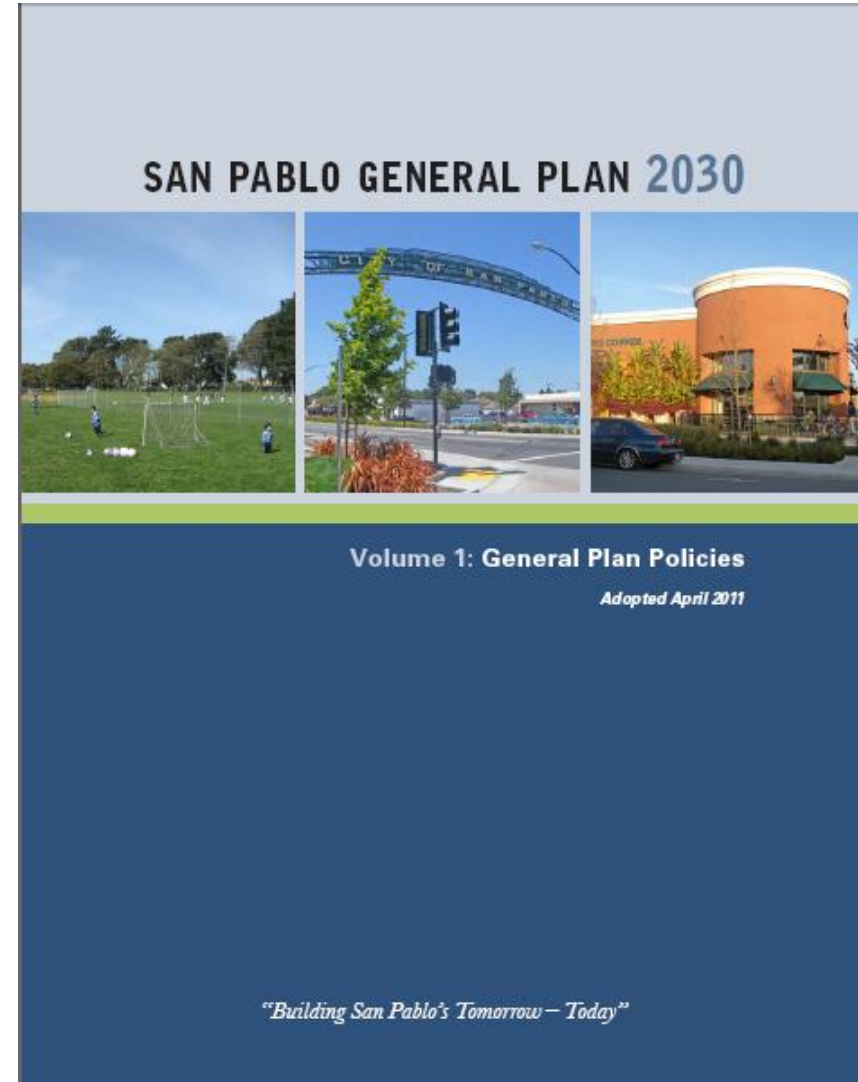
Case Study

General Plan



CITY OF SAN PABLO
City of New Directions

- **Adopted 2011**
- **Dyett and Bhatia – Prime consultant**
- **How to incorporate MMLOS**

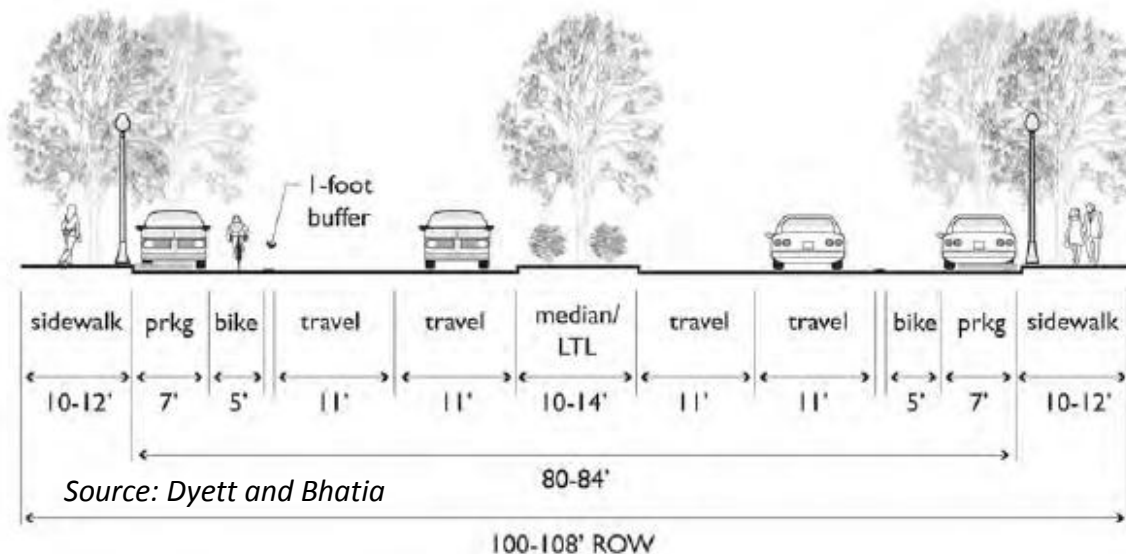


Case Study

General Plan

- **Complete Street general policies**
- **Designation of circulation system**
 - Move away from motorist-only perceptions
 - Incorporate more multimodal designations

Mixed-Use Boulevard (4 lanes)



Case Study General Plan



CITY OF SAN PABLO
City of New Directions

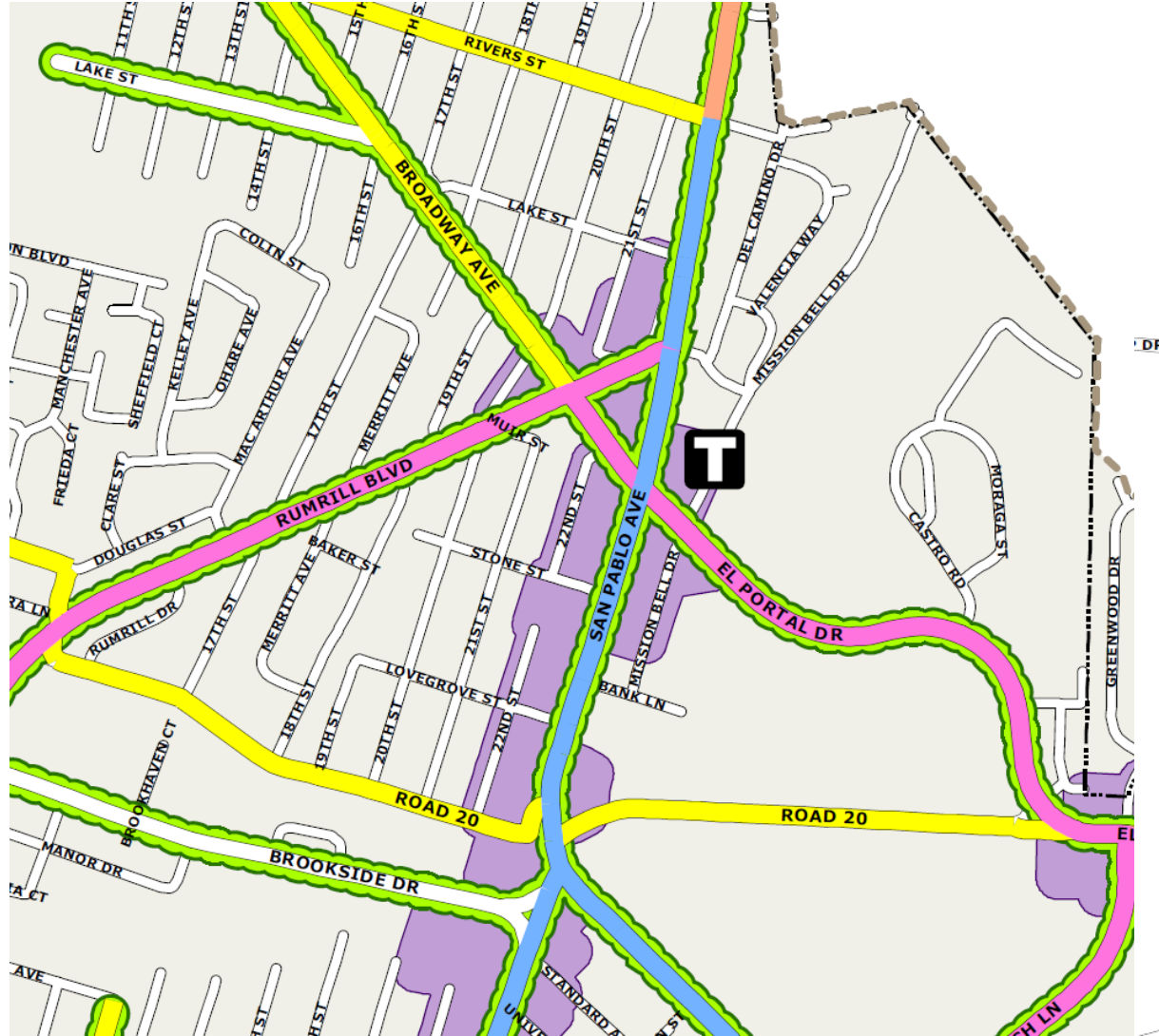














Figure 5-1

Proposed Roadway System

-  State Highway
-  Mixed Use Boulevard
-  Urban Arterial
-  Auto Arterial
-  Avenue
-  Local
-  Major Transit Hub
-  Pedestrian Priority Zone
-  Green Street Overlay
-  Planning Area
-  City Limits
-  Railroads

Case Study

General Plan



■ Prioritization of different street types by mode

Table 5.2-1 Transportation Facilities Matrix

Facility	Transit	Bicycles	Pedestrians	Trucks	Automobiles
State Highway	□	×	×	□	□
Auto Arterial	□	□	○	■	■
Urban Arterial ¹	■	■	□	○	■
Mixed Used Boulevard	■	□	■	□	□
Avenue	○	□	□	○	□
Local	○	□	□	×	□

- = Dominant
- = Accommodated
- = Incidental
- ×

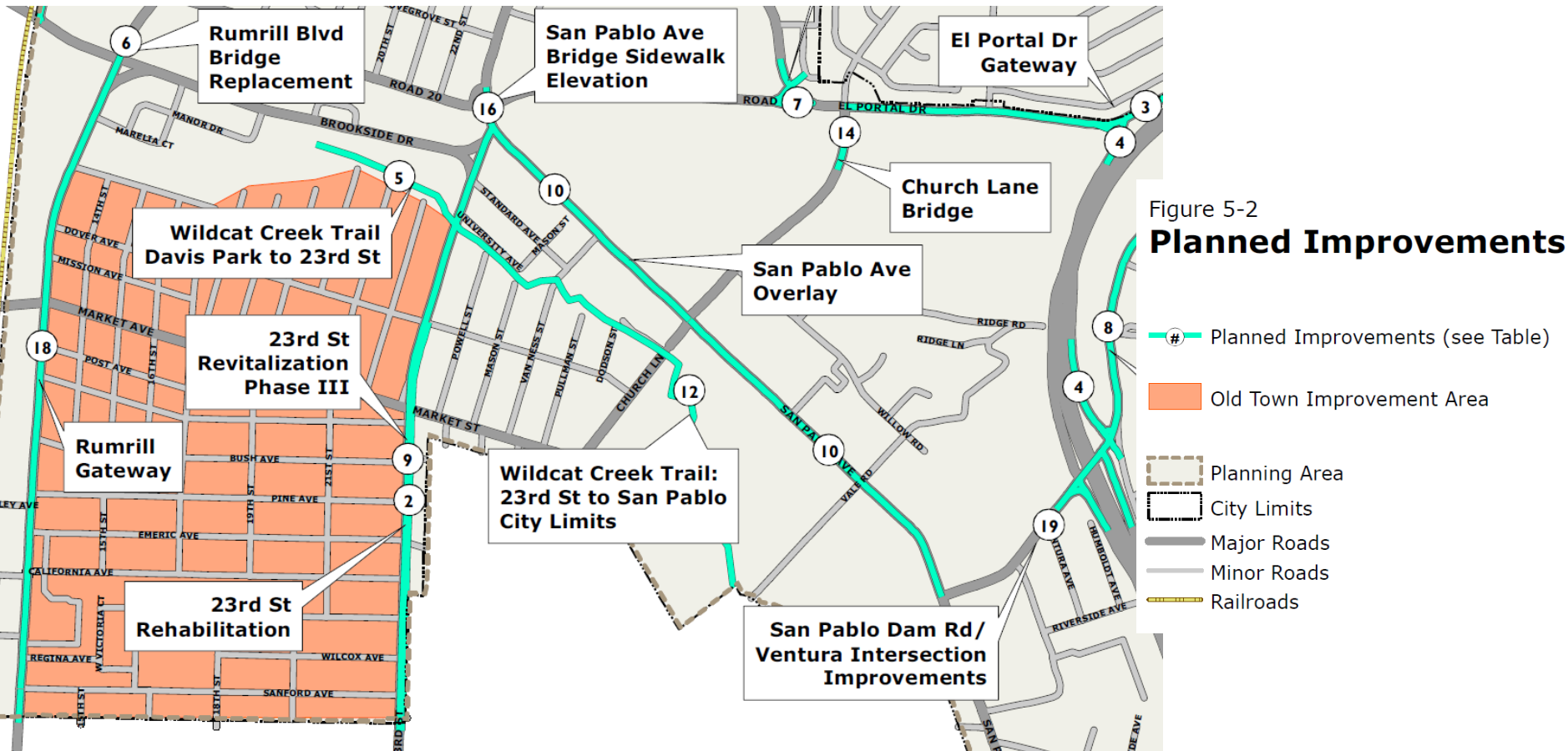
¹ Transit has priority over bicycles on Urban Arterials, where conflicts exist.

Case Study General Plan



CITY OF SAN PABLO
City of New Directions

More robust determination of improvements



Case Study

General Plan

■ MMLoS summary of factors for each mode

Table 5.2-4 Definition of Multi-modal Level of Service Indicators

LOS	Transit	Bicycle	Pedestrian
A	(Good walk access to bus stops, frequent service, good bus stop amenities.)	(Few driveway and cross street conflicts, good pavement condition, ample width of outside lane, including parking and bike lanes.)	(Low traffic volumes, wide buffer separating sidewalk from traffic, numerous street trees, and high parking occupancy.)
B	↓	↓	↓
C			
D			
E			
F	(Poor walk access to bus stops, infrequent service, poor schedule adherence, no bus stop amenities.)	(Poor pavement condition, narrow width of outside lane, frequent driveways and cross streets.)	(High traffic volumes, limited buffer separating sidewalk from traffic, few street trees, low parking occupancy.)

Source: Dowling Associates, 2010.

Case Study Specific Plan



CITY OF SAN PABLO
City of New Directions

San Pablo Avenue *Specific Plan*



Adopted
SEPTEMBER 2011

PREPARED BY
DYETT & BHATIA
Urban and Regional Planners

- **Adopted 2011**
- **Guide to revitalize in a sustainable manner**
- **MMLOS analysis**
 - Existing
 - 2030 No Project
 - 2030 Specific Plan

Case Study Specific Plan

■ MMLoS Analysis

AM Peak-Hour													
Corridor Section	Scenario	Northbound						Southbound					
		Transit Passenger		Bicyclist		Pedestrian		Transit Passenger		Bicyclist		Pedestrian	
		Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS
North	Existing	1.67	A	3.45	C	2.98	C	1.65	A	3.55	D	3.07	C
	2030 No Project	2.11	B	3.49	C	3.08	C	1.78	A	3.61	D	3.19	C
	2030 Specific Plan	2.07	B	3.18	C	2.84	C	1.76	A	3.29	C	3.04	C
Central	Existing	1.08	A	3.50	C	3.06	C	1.10	A	3.49	C	2.96	C
	2030 No Project	1.22	A	3.54	D	3.15	C	1.27	A	3.55	D	3.07	C
	2030 Specific Plan	1.20	A	3.48	C	3.03	C	1.23	A	2.95	C	2.83	C
South	Existing	0.91	A	4.13	D	2.87	C	0.80	A	3.60	D	2.83	C
	2030 No Project	1.07	A	4.22	D	2.99	C	1.06	A	3.65	D	2.96	C
	2030 Specific Plan	1.04	A	3.69	D	2.81	C	1.05	A	3.57	D	2.85	C

Dowling Associates, Inc., Multi-Modal Level of Service analysis using CompleteStreetsLOS version 2.1.8, November 2010

Legend	
	Worse than existing
	Worse than existing but better than 2030 No Project
	Better than existing

Case Study Specific Plan

■ MMLoS Analysis

		PM Peak-Hour											
Corridor Section	Scenario	Northbound						Southbound					
		Transit Passenger		Bicyclist		Pedestrian		Transit Passenger		Bicyclist		Pedestrian	
		Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS
North	Existing	1.71	A	3.61	D	3.26	C	1.64	A	3.53	D	3.03	C
	2030 No Project	1.79	A	3.70	D	3.43	C	2.08	B	3.63	D	3.23	C
	2030 Specific Plan	1.76	A	3.35	C	3.20	C	2.05	B	3.30	C	3.08	C
Central	Existing	1.10	A	3.57	D	3.20	C	1.08	A	3.44	C	2.84	C
	2030 No Project	1.14	A	3.70	D	3.47	C	2.50	B	3.50	C	3.06	C
	2030 Specific Plan	1.12	A	3.62	D	3.35	C	2.46	B	2.90	C	2.82	C
South	Existing	0.95	A	4.36	E	3.10	C	0.79	A	3.58	D	2.76	C
	2030 No Project	0.99	A	4.78	E	3.37	C	1.30	A	3.69	D	2.99	C
	2030 Specific Plan	0.96	A	3.90	D	3.21	C	1.29	A	3.60	D	2.89	C

Dowling Associates, Inc., Multi-Modal Level of Service analysis using CompleteStreetsLOS version 2.1.8, November 2010

Legend

- Worse than existing
- Worse than existing but better than 2030 No Project
- Better than existing

Case Study

General and Specific Plan



▪ **Benefits of MMLOS**

- Provided baseline LOS for all travel modes
 - Reasonableness of LOS standards
- Tested MMLOS for Specific Plan scenario
- Multimodal roadway designations
 - Provides guidelines for improvements
 - Informs mitigation requirements
 - Provides an analysis tool

Case Study

General and Specific Plan



▪ **Lessons Learned**

- MMLOS works well analyzing fixed right-of-way
 - How to allocate space
 - Quantifies trade-offs between modes
- Developing policy standards
 - Establish baseline
 - Conduct sketch what-if scenarios
 - May lead to prioritizing specific modes on streets

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**

Traffic Impact and Sensitivity Case Studies



- **Worked with the City of Pasadena to analyze multimodal impacts of two projects**

1. Road Diet Evaluation
2. Development Impact Analysis

Traffic Impact and Sensitivity Case Studies

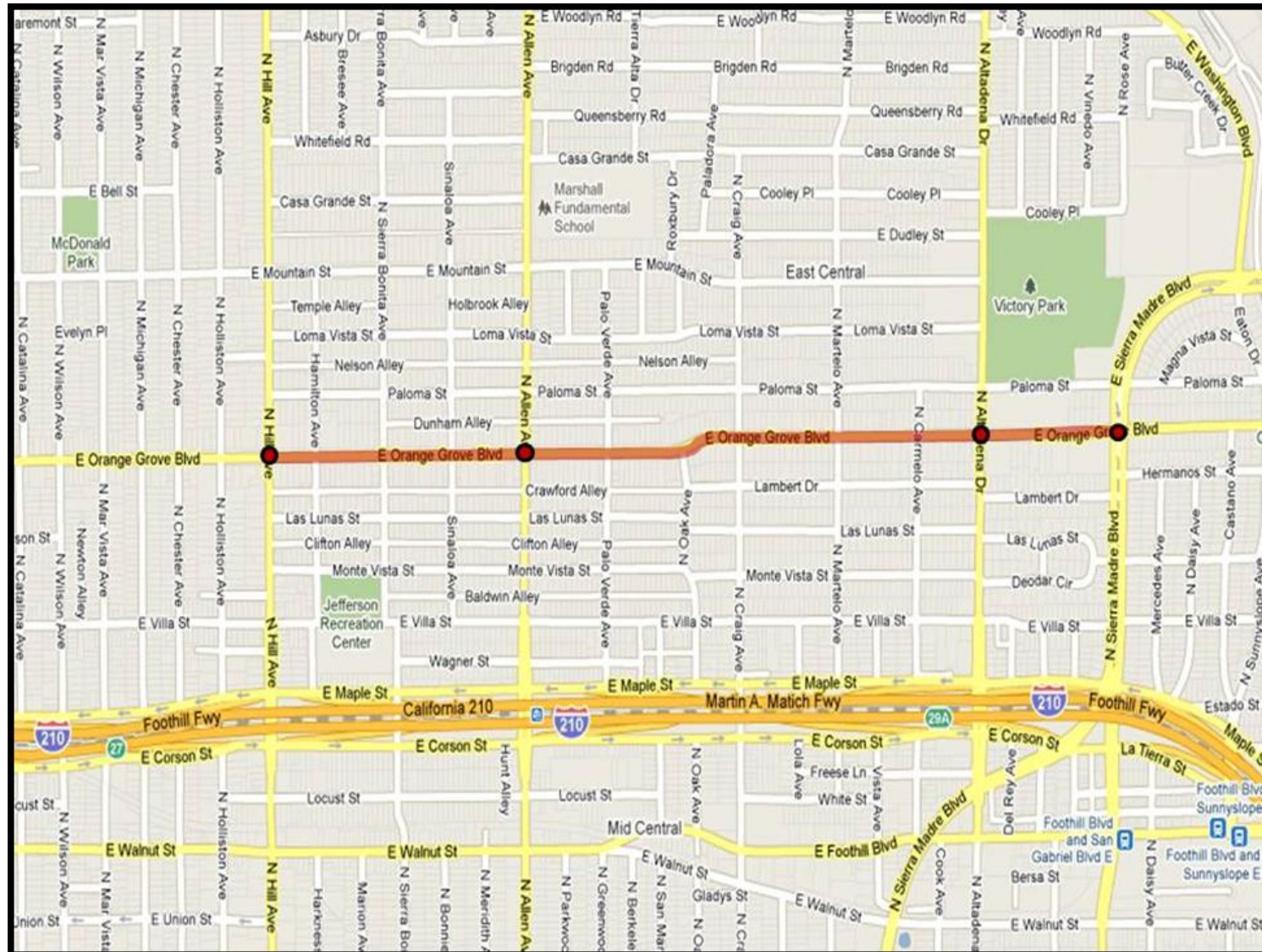
Road Diet Evaluation

- **When implementing a road diet, many concerns arise including:**
 - How will the lane reduction affect the auto mode?
 - Will transit operations be affected?
 - How much will the bicycle mode improve as a result of adding bike lanes?
 - Will there be any benefit to pedestrians?
- **Orange Grove Blvd. was analyzed using multimodal LOS to address these concerns**

Traffic Impact and Sensitivity Case Studies

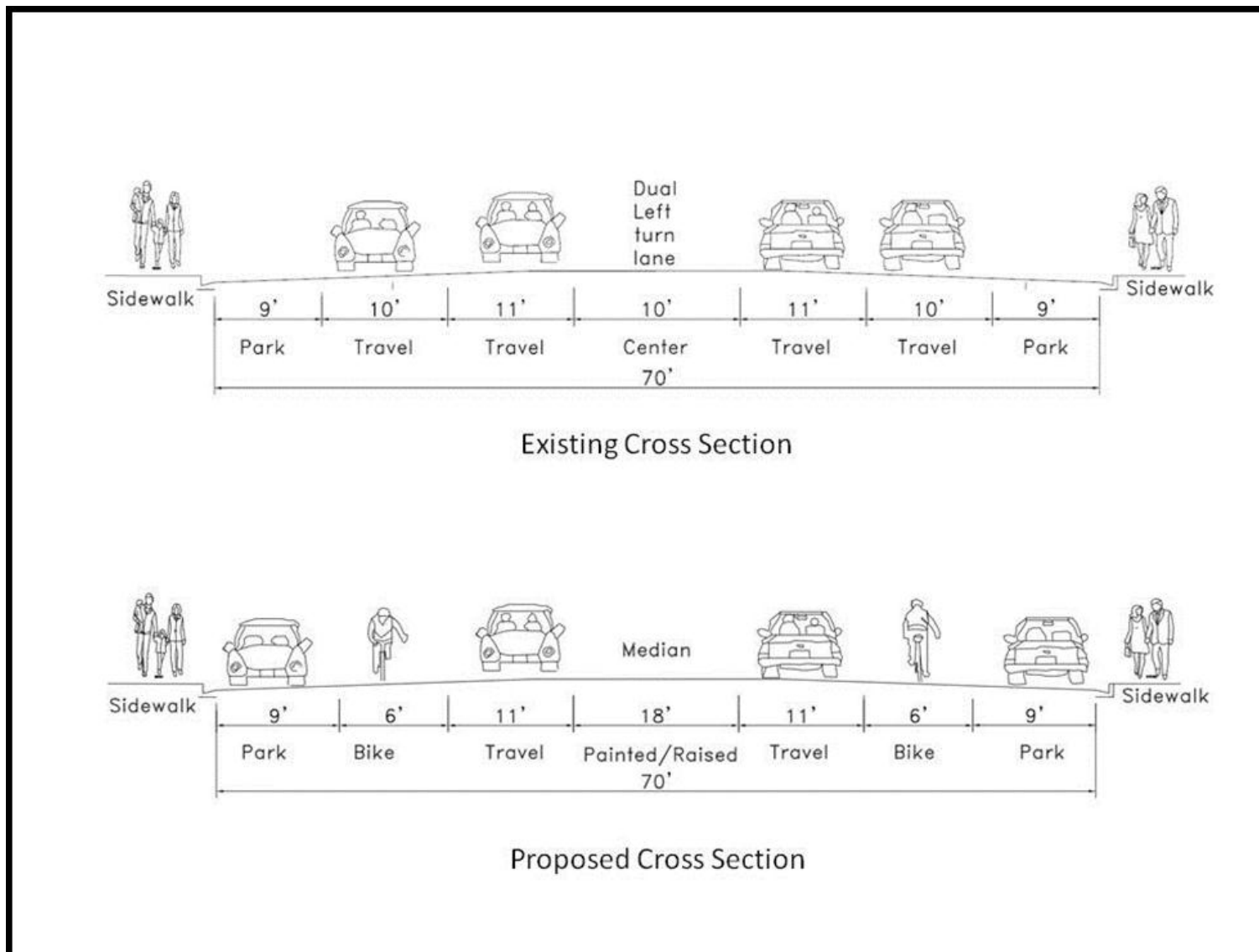
Road Diet Evaluation

11,200 ADT
1.6 Miles



Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation



Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation

- **Issues with Current Cross Section**
 - No facilities for bicyclists
 - Light traffic volumes for a large right-of-way (ROW) roadway
 - Higher speeds and wider crossing width which detract from a neighborhood feel

Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation



Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation



Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation



Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation

The Result:

- Analysis showed that the road diet will result in minor changes to the transit and auto mode
- The pedestrian and bicycle modes will improve between 9% and 20% if the road diet is implemented on this corridor

Orange Grove Boulevard - Facility PM					
	Mode	Existing Score (LOS)	Road Diet Score (LOS)	Difference	% Change
EB	Auto	2.33 (B)	2.57 (B)	0.24	10.3%
	Transit	3.23 (C)	3.19 (C)	-0.04	-1.2%
	Bicycle	3.44 (C)	2.73 (B)	-0.71	-20.6%
	Pedestrian	2.89 (C)	2.63 (B)	-0.26	-9.0%
WB	Auto	2.32 (B)	2.45 (B)	0.13	5.6%
	Transit	3.09 (C)	3.05 (C)	-0.04	-1.3%
	Bicycle	3.33 (C)	2.66 (B)	-0.67	-20.1%
	Pedestrian	2.84 (C)	2.58 (B)	-0.26	-9.2%

Traffic Impact and Sensitivity Case Studies

Road Diet Evaluation

▪ **Transit**

- Auto speed decreased (-)
- Pedestrian LOS improved (+)

▪ **Bicycle**

- Slower auto speeds (+)
- Fewer through lanes for same volume (-)
- Exclusive bike lane (+)

▪ **Pedestrian**

- More vehicles in lane nearest pedestrians (-)
- Increased space between auto and ped (+)
- Slower auto speeds (+)

Traffic Impact and Sensitivity Case Studies

Development Impact Analysis

Traffic Impact and Sensitivity Case Studies

Development Impact Analysis

- **Impact studies generally only consider auto**
- **Pasadena finding it difficult to mitigate certain areas**
- **How might MMLoS provide another tool**
- **A recent development project was selected to test multimodal LOS**

Traffic Impact and Sensitivity Case Studies

Development Impact Analysis

▪ **Project consisted of:**

- 156 room hotel
- 38,000 ft² of dining
- 14,000 ft² retail
- 103,000 ft² office
- 8,000 ft² of bank

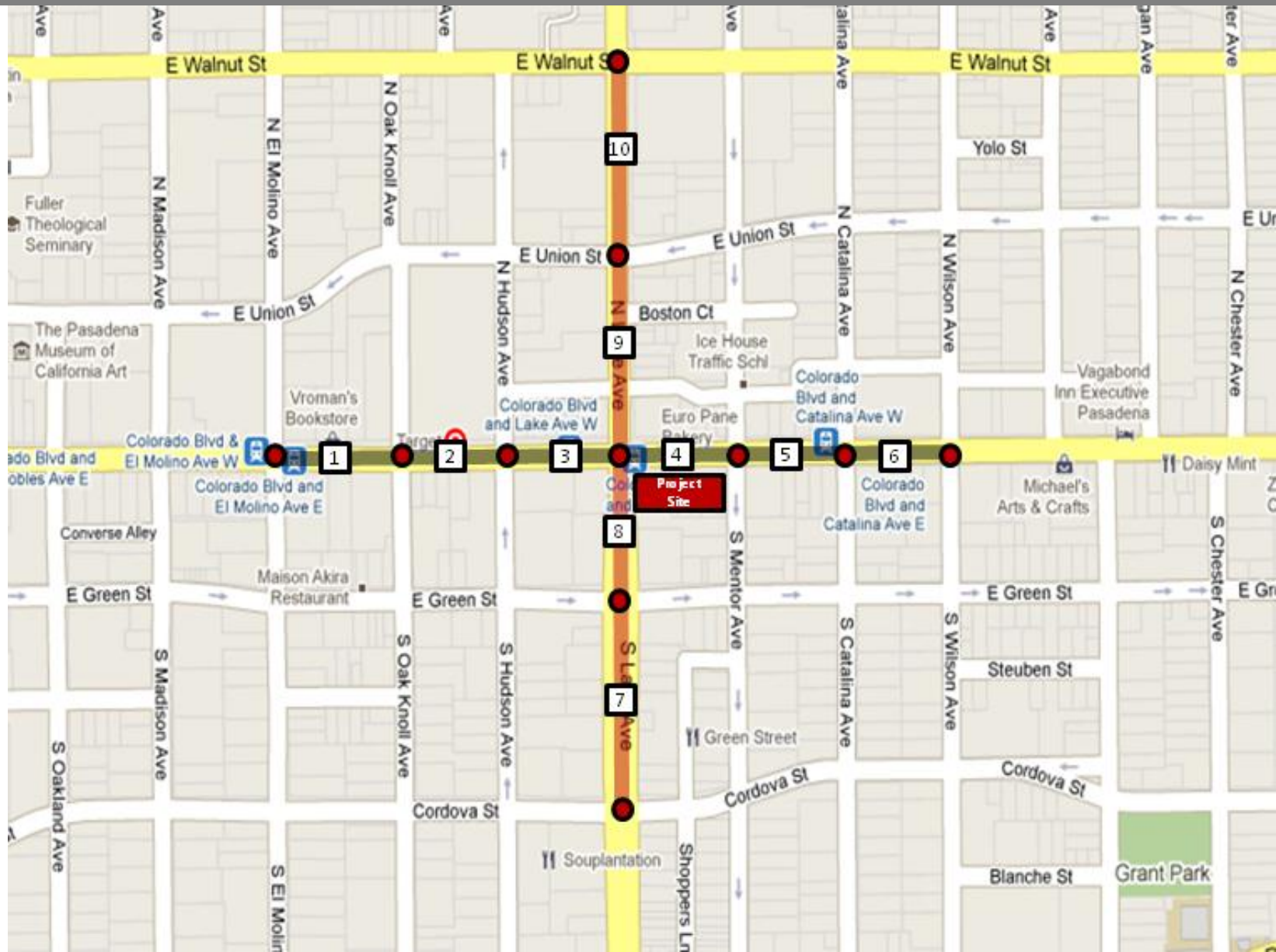
▪ **Generated 4,900 daily trips**

▪ **289 trips in the AM peak hour**

▪ **488 trips in the PM peak hour**

Traffic Impact and Sensitivity Case Studies

Development Impact Analysis



Traffic Impact and Sensitivity Case Studies

Development Impact Analysis

Facility Level Results for Colorado Blvd.

Direction	Mode	AM Peak			PM Peak		
		Existing	2015	2015 + Proj	Existing	2015	2015 + Proj
Eastbound	Auto	2.97 (C)	2.99 (C)	2.99 (C)	3.04 (C)	3.08 (C)	3.09 (C)
	Transit	1.29 (A)	1.32 (A)	1.32 (A)	1.36 (A)	1.43 (A)	1.44 (A)
	Pedestrian	2.46 (B)	2.52 (B)	2.54 (B)	2.65 (B)	2.77 (C)	2.79 (C)
	Bicycle	3.39 (C)	3.42 (C)	3.42 (C)	3.47 (C)	3.50 (C)	3.51 (D)
	Overall	2.53 (B)	2.56 (B)	2.57 (B)	2.63 (B)	2.70 (B)	2.71 (B)
Westbound	Auto	3.02 (C)	3.05 (C)	3.05 (C)	3.02 (C)	3.06 (C)	3.06 (C)
	Transit	1.26 (A)	1.32 (A)	1.33 (A)	1.47 (A)	1.54 (A)	1.54 (A)
	Pedestrian	2.58 (B)	2.67 (B)	2.68 (B)	2.61 (B)	2.71 (B)	2.72 (B)
	Bicycle	3.29 (C)	3.32 (C)	3.32 (C)	3.30 (C)	3.33 (C)	3.33 (C)
	Overall	2.54 (B)	2.59 (B)	2.60 (B)	2.60 (B)	2.66 (B)	2.66 (B)

Traffic Impact and Sensitivity Case Studies

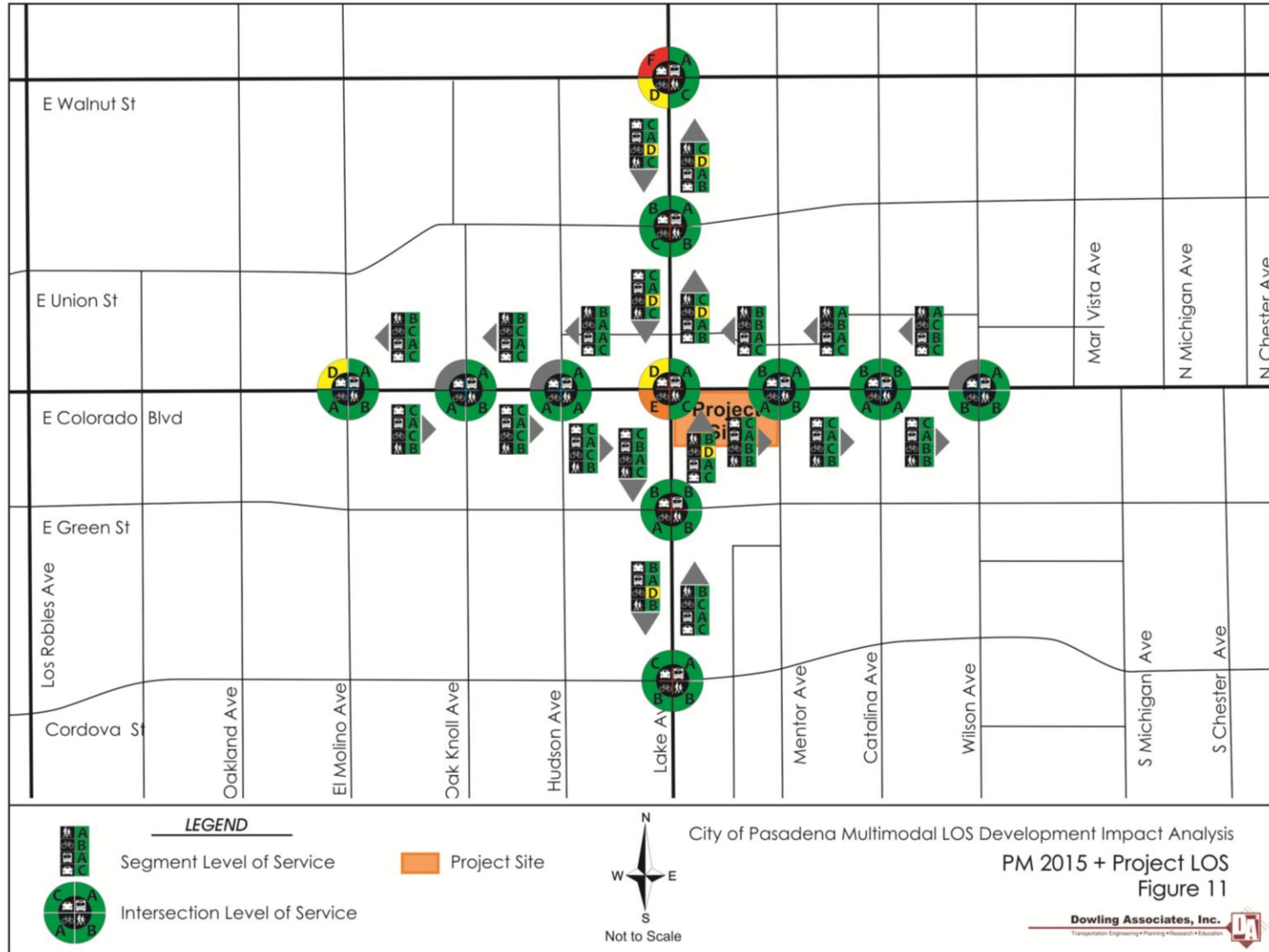
Development Impact Analysis

Link results for Colorado Blvd.

Colorado Boulevard - Worst Direction PM Segment LOS							
Segment	Mode	Direction	Existing	2015	2015 + Proj	Diff.	% Change
El Molino Ave to Oak Knoll Ave	Auto	EB	2.88 (C)	2.90 (C)	2.91 (C)	0.01	0.3%
	Transit	WB	1.54 (A)	1.61 (A)	1.61 (A)	0.00	0.0%
	Pedestrian	EB	1.80 (A)	2.16 (B)	2.21 (B)	0.05	2.3%
	Bicycle	EB	2.98 (C)	3.10 (C)	3.12 (C)	0.02	0.6%
Oak Knoll Ave to Hudson Ave	Auto	EB	3.10 (C)	3.17 (C)	3.19 (C)	0.02	0.6%
	Transit	EB	1.44 (A)	1.53 (A)	1.54 (A)	0.01	0.7%
	Pedestrian	EB	1.83 (A)	2.19 (B)	2.24 (B)	0.05	2.3%
	Bicycle	EB	2.68 (B)	2.80 (C)	2.81 (C)	0.01	0.4%

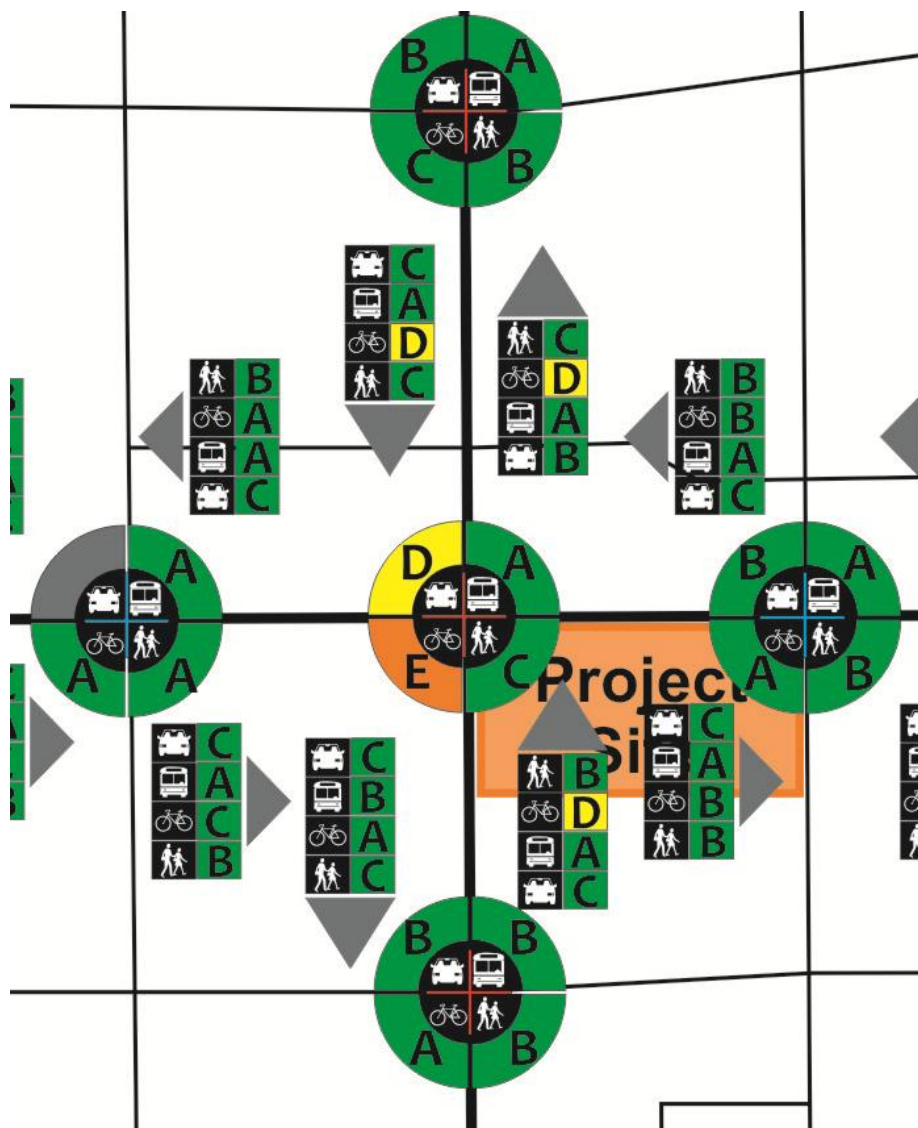
Traffic Impact and Sensitivity Case Studies

Development Impact Analysis



Traffic Impact and Sensitivity Case Studies

Development Impact Analysis



Traffic Impact and Sensitivity Case Studies

Development Impact Analysis

▪ **Transit**

- Minimal effect, transit speed slightly slower (-)
- Pedestrian LOS slightly worse (-)

▪ **Bicycle**

- Slower auto speeds (+)
- Increased volume (-)

▪ **Pedestrian**

- More vehicles in lane nearest pedestrians (-)
- Slower auto speeds (+)

▪ **All impacts minor, volume has only small effect on LOS for non-auto modes**

Traffic Impact and Sensitivity Case Studies

Conclusions

Lessons Learned:

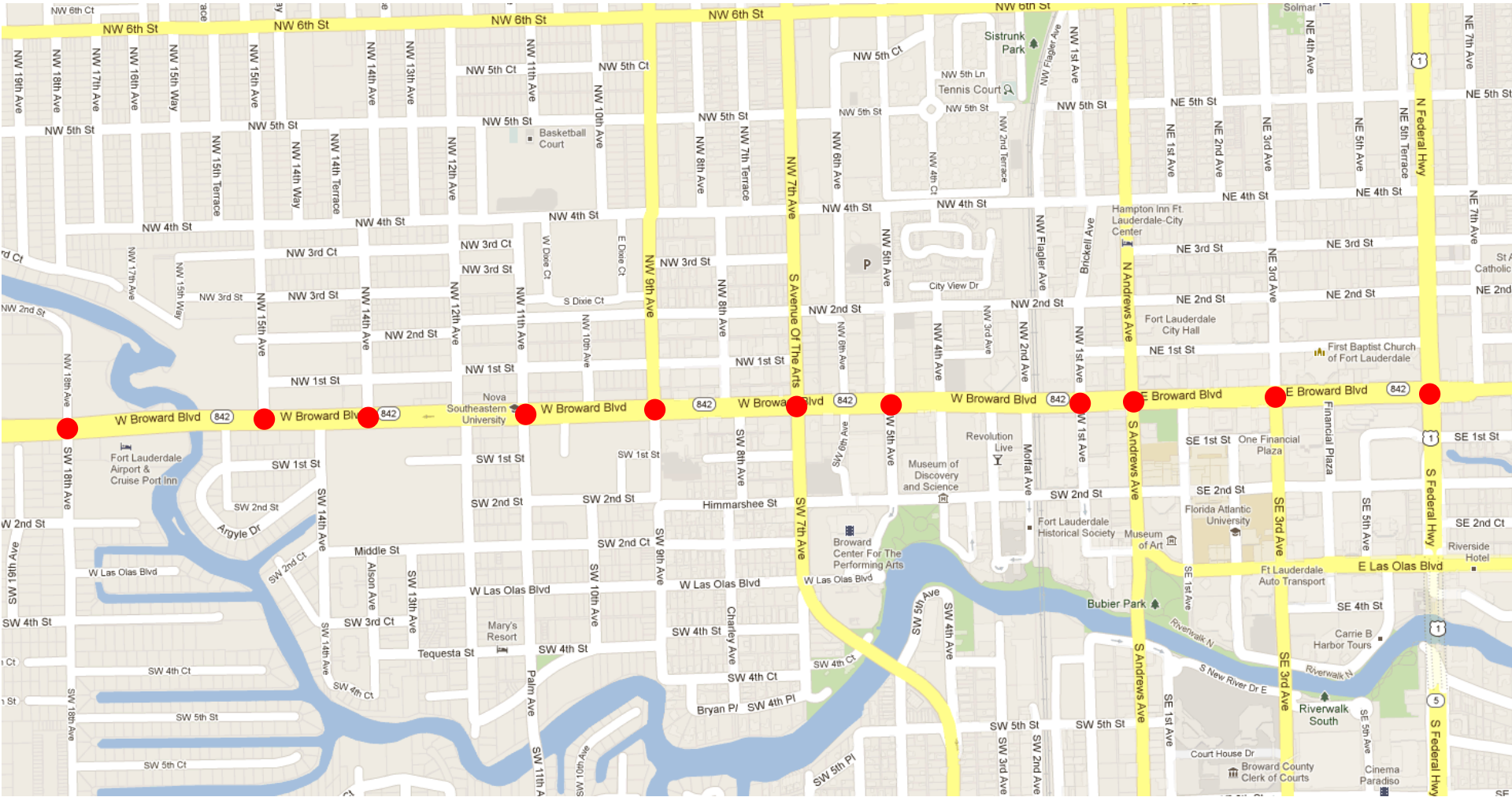
- **Multimodal LOS not very sensitive to volume changes**
- **Methodology much better at quantitatively showing impacts to all four modes resulting from physical attributes such as:**
 - Cross section changes (Pedestrians/Bikes)
 - Trees or other buffers (Pedestrians)
 - Pavement condition (Bikes)

BROWARD BOULEVARD: ROAD DIET



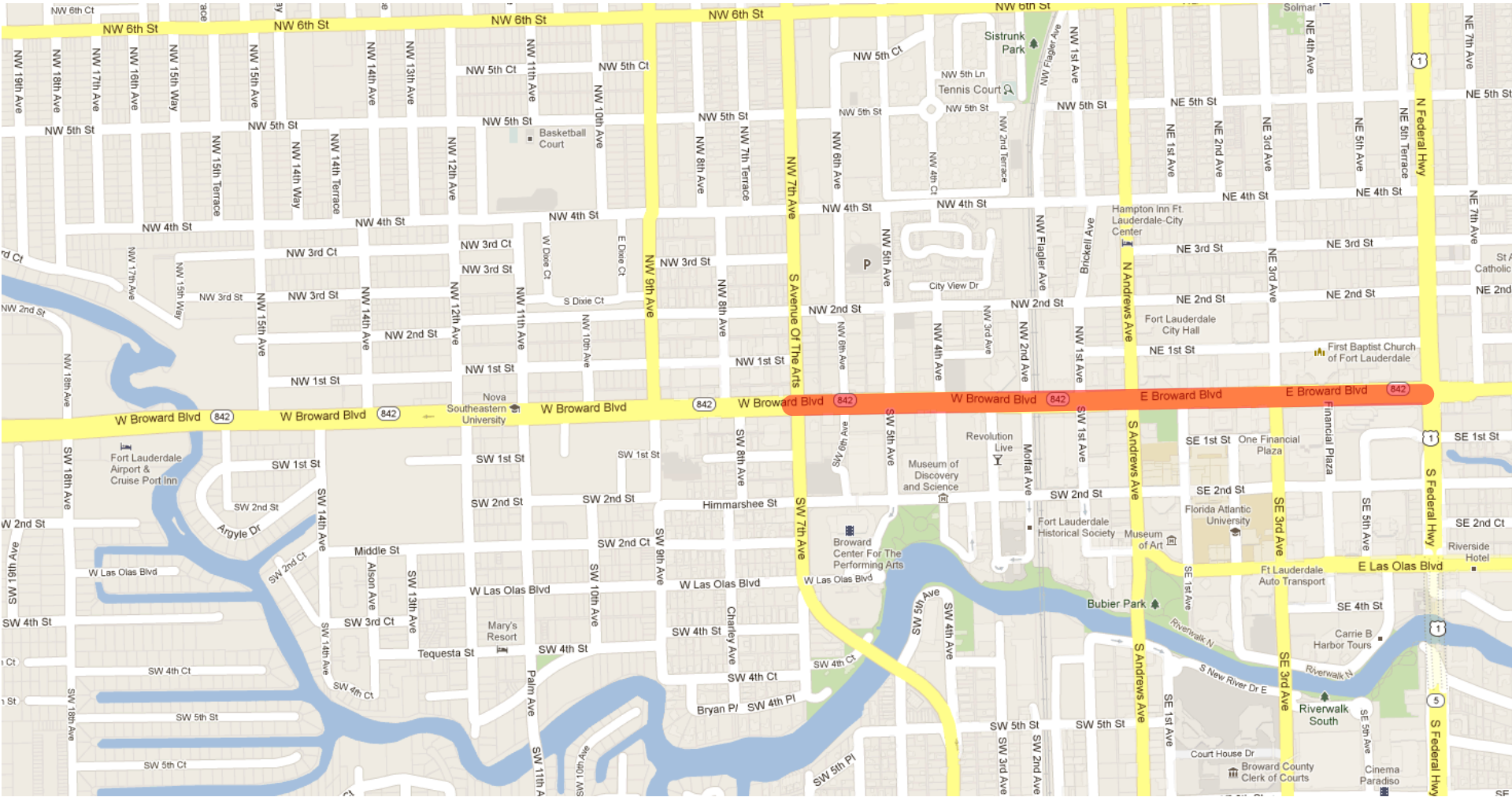
Analysis Corridor

Analysis Intersections



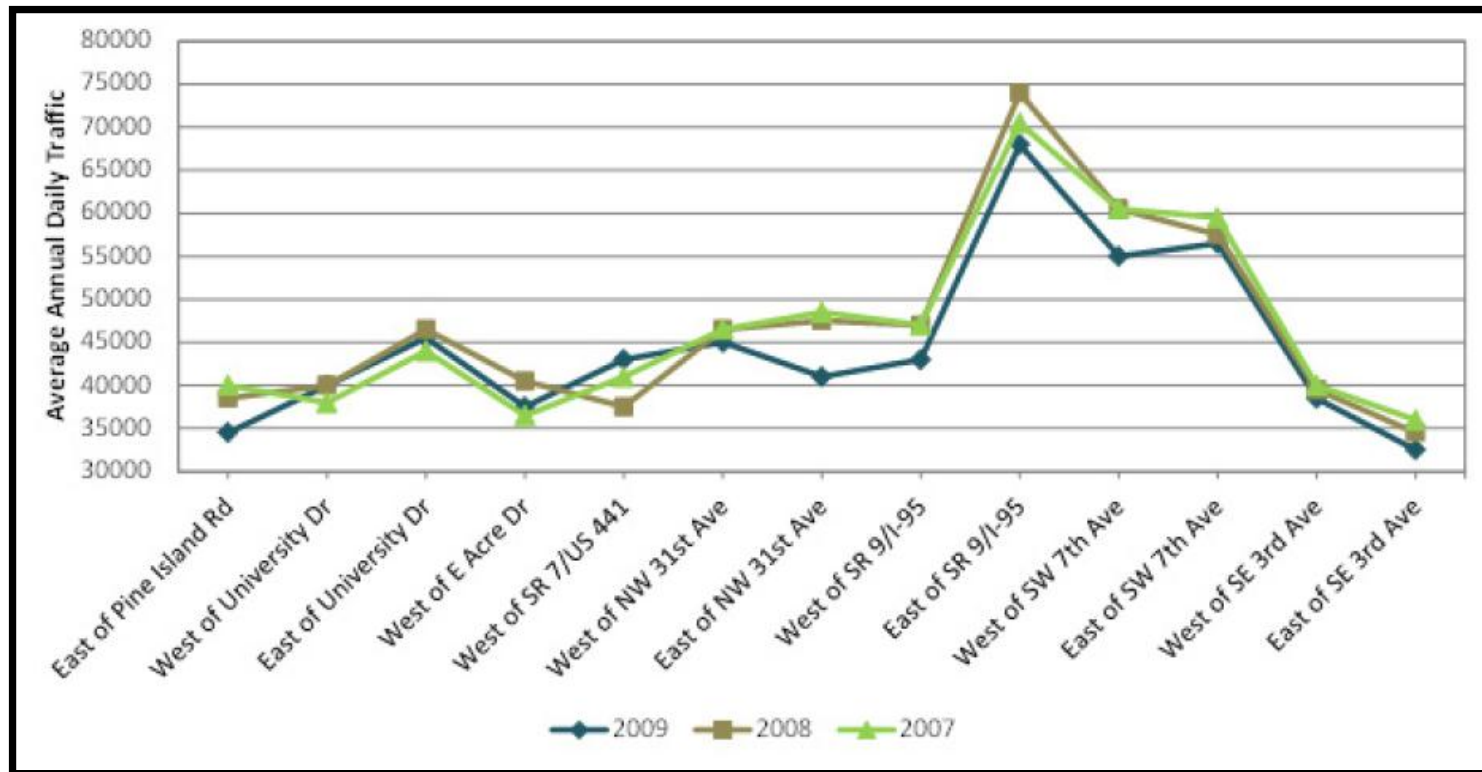
Analysis Corridor

Road Diet Portion



Existing Facility

- **Divided 6-Lane Facility**
- **Performed a MMLoS Analysis for WB Direction**



Existing Facility



Existing Facility



Existing LOS Results

Link LOS

WB Link LOS						
Segment	From	To	Auto	Transit	Bike	Pedestrian
1	US-1	NE 3rd	0.34 (E)	3.69 (D)	4.00 (D)	2.39 (B)
2	NE 3rd	Andrews	0.34 (E)	1.92 (A)	4.15 (D)	2.76 (C)
3	Andrews	NW 1st	0.38 (E)	1.92 (A)	3.39 (C)	2.87 (C)
4	NW 1st	NW 5th	0.39 (E)	1.77 (A)	4.35 (E)	3.50 (C)
5	NW 5th	NW 7th	0.36 (E)	2.30 (B)	4.16 (D)	3.42 (C)
6	NW 7th	NW 9th	0.65 (C)	2.22 (B)	4.44 (E)	3.90 (D)
7	NW 9th	NW 11th	0.50 (C)	1.10 (A)	4.38 (E)	3.70 (D)
8	NW 11th	NW 14th	0.73 (B)	2.22 (B)	4.51 (E)	3.98 (D)
9	NW 14th	NW 15th	0.72 (B)	3.52 (D)	3.65 (D)	3.77 (D)
10	NW 15th	NW 18th	0.56 (C)	1.99 (A)	4.55 (E)	4.19 (D)

Existing LOS Results

Segment LOS

WB Segment LOS						
Segment	From	To	Auto	Transit	Bike	Pedestrian
1	US-1	NE 3rd	0.34 (E)	3.69 (D)	3.85 (D)	3.60 (D)
2	NE 3rd	Andrews	0.34 (E)	1.92 (A)	3.71 (D)	3.71 (D)
3	Andrews	NW 1st	0.38 (E)	1.92 (A)	3.67 (D)	3.63 (D)
4	NW 1st	NW 5th	0.39 (E)	1.77 (A)	4.09 (D)	3.75 (D)
5	NW 5th	NW 7th	0.36 (E)	2.30 (B)	4.18 (D)	3.99 (D)
6	NW 7th	NW 9th	0.65 (C)	2.22 (B)	4.25 (D)	4.00 (D)
7	NW 9th	NW 11th	0.50 (C)	1.10 (A)	4.06 (D)	3.92 (D)
8	NW 11th	NW 14th	0.73 (B)	2.22 (B)	4.01 (D)	3.98 (D)
9	NW 14th	NW 15th	0.72 (B)	3.52 (D)	3.82 (D)	4.00 (D)
10	NW 15th	NW 18th	0.56 (C)	1.99 (A)	4.04 (D)	4.07 (D)

Future Conditions

- **Remove through lane along corridor**
- **Between US-1 and NW 7th, convert 1 through lane to parking and a bike lane**
- **Between NW 7th and I-95, convert 1 through lane to a transit only lane and bicycle lane**

SOFTWARE APPLICATION

COMPLETESTREETSLOS



Complete**Streets**LOS
A Multimodal Level of Service Toolkit

Auto LOS

WB Segment Auto LOS						
Segment	From	To	Existing	Road Diet	% Change	LOS
1	US-1	NE 3rd	0.34	0.31	-10.3%	E >> E
2	NE 3rd	Andrews	0.34	0.23	-45.7%	E >> F
3	Andrews	NW 1st	0.38	0.34	-13.7%	E >> E
4	NW 1st	NW 5th	0.39	0.12	-227.7%	E >> F
5	NW 5th	NW 7th	0.36	0.17	-116.4%	E >> F
6	NW 7th	NW 9th	0.65	0.32	-102.5%	C >> E
7	NW 9th	NW 11th	0.50	0.13	-299.2%	C >> F
8	NW 11th	NW 14th	0.73	0.17	-332.5%	B >> F
9	NW 14th	NW 15th	0.72	0.49	-46.9%	B >> F
10	NW 15th	NW 18th	0.56	0.05	-1002.0%	C >> F

Transit LOS

WB Segment Transit LOS						
Segment	From	To	Existing	Road Diet	% Change	LOS
1	US-1	NE 3rd	3.69	3.23	-14.2%	D >> C
2	NE 3rd	Andrews	1.93	1.23	-56.9%	A >> A
3	Andrews	NW 1st	1.92	1.09	-76.1%	A >> A
4	NW 1st	NW 5th	1.77	1.15	-53.9%	A >> A
5	NW 5th	NW 7th	2.30	1.83	-25.7%	B >> A
6	NW 7th	NW 9th	2.22	2.30	3.5%	B >> B
7	NW 9th	NW 11th	1.10	1.69	34.9%	A >> A
8	NW 11th	NW 14th	2.22	2.48	10.5%	B >> B
9	NW 14th	NW 15th	3.52	3.36	-4.8%	D >> C
10	NW 15th	NW 18th	1.99	1.95	-2.1%	A >> A

Bicycle LOS

WB Segment Bike LOS						
Segment	From	To	Existing	Road Diet	% Change	LOS
1	US-1	NE 3rd	3.85	3.63	-6.1%	D >> D
2	NE 3rd	Andrews	3.71	3.50	-6.0%	D >> D
3	Andrews	NW 1st	3.67	3.45	-6.4%	D >> C
4	NW 1st	NW 5th	4.09	3.81	-7.3%	D >> D
5	NW 5th	NW 7th	4.18	3.88	-7.7%	D >> D
6	NW 7th	NW 9th	4.25	2.69	-58.0%	D >> B
7	NW 9th	NW 11th	4.06	2.65	-53.2%	D >> B
8	NW 11th	NW 14th	4.01	2.70	-48.5%	D >> B
9	NW 14th	NW 15th	3.82	2.48	-54.0%	D >> B
10	NW 15th	NW 18th	4.04	2.64	-53.0%	D >> B

Pedestrian LOS

WB Segment Pedestrian LOS						
Segment	From	To	Existing	Road Diet	% Change	LOS
1	US-1	NE 3rd	3.61	3.54	-2.0%	D >> D
2	NE 3rd	Andrews	3.75	3.72	-0.8%	D >> D
3	Andrews	NW 1st	3.63	3.62	-0.3%	D >> D
4	NW 1st	NW 5th	3.75	3.71	-1.1%	D >> D
5	NW 5th	NW 7th	3.99	3.99	0.0%	D >> D
6	NW 7th	NW 9th	4.00	4.12	2.9%	D >> D
7	NW 9th	NW 11th	3.92	4.02	2.5%	D >> D
8	NW 11th	NW 14th	3.77	4.46	15.5%	D >> E
9	NW 14th	NW 15th	4.00	4.26	6.1%	D >> E
10	NW 15th	NW 18th	4.07	4.33	6.0%	D >> E

Overview

- **What's New for HCM 2010?**
- **Brief history of HCM multimodal analysis**
- **Development of the HCM methodology**
 - Pedestrian LOS model
 - Bicycle LOS model
 - Transit LOS model
- **FDOT Q/LOS versus HCM 2010**
- **Complete Streets and General Plan Case Studies**
- **Traffic Impact and Sensitivity Case Studies**
- **Q&A**



Aaron Elias

Engineering Associate

(510) 839-1742

aelias@kittelson.com

Kamala Parks

Senior Planner

(510) 839-1742

kparks@kittelson.com